

IBRAHIM ASLAM

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OBJECTIVES: Looking for a suitable position in an organization that will widen the horizon of my experience and will also contribute to my all round growth by utilizing and expanding my creativity as well as communication skills.

CORE STRENGTHS

- Quickly able to get up and running on new projects and systems
- Attention to detail, quickly able to synthesize data to solve complex issues

EDUCATION

- MATRIC(Karachi board)
- INTERMEDIATE(BIEK)

EXPERIENCE

360 BPO Solutions (1 year)

- Lead generation
- Maintained organized, presentable merchandise to drive continuous sales.
- Daily follow up calls and information gathering to determine the best possible candidates for products and services

GLOBAL SOLUTIONS (2 YEARS)

- Customer representative
- Driven continuous sales
- Daily follow up calls regarding interest rates

UBL CONTACT CENTRE (2 MONTHS)

- Customer Support.

QUALITY PUNCH (4 MONTHS)

- Us sales
- Daily follow up calls regarding designs

SKILLS

SOFT SKILLS

- Communication.
- Ability to Work Under Pressure.
- Decision Making.
- Time Management.
- Self-motivation.

HARD SKILLS

- HTML
- CSS
- Basic knowledge of pc
- Answering phone calls / customer service
- Highly motivated for career advancement Maintain effective communication
- Planning, organize and prioritize multiple tasks and projects