

Bilal Khan

Email Address: lambilalhere@gmail.com

Contact Number: 03022376020

WORK EXPERIENCE:

Customer Service Officer - International

foodpanda - Karachi

October 2020 to Present

The key role is to satisfy the customer and make the customer experience better with the product.

Real Time Analyst - Ibex Global

Ibex Global - Karachi

May 2020 to October 2020

Working as a Real Time Analyst in Ibex Global the key role is to interact with the client and fulfill all the work-related requirements also to keep the eye on the monitor that everything goes smoothly, Help the agents with product-related queries and to maintain the agents over the floor.

Shift Lead - Ibex Global

Ibex Global - Karachi

October 2019 to May 2020

I was working as a shift lead in ibex global the key role was to look after the agents and keep the eye on the floor also to make sure that the client's requirements are fulfilled.

Customer Service Executive

Ibex Global - Karachi

June 2019 to September 2019

I was working as a Customer Service Executive in Ibex Global the key role was to satisfy the customer and make the customer experience better with the product.

Office Assistant / Coordinator Helper / Management Helper

Happy Time School System

March 2018 to February 2019

Worked as Office Assistant.

Worked in Admin Department.

Php / Web / WordPress Developer

F.R. Productions - Karachi

November 2016 to December 2017

Web Designer / Web Developer

Php Developer and WordPress Developer.

Education:

BSCS in Computer Science

Virtual University of Pakistan – Karachi

March 2019 - Currently Pursuing

Diploma in Software Engineering in Software Engineering

Aptech Computer Education - Karachi

January 2014 to March 2017

FSC / Intermediate in Pre Engineering

Government Superior Science College - Karachi

February 2012 to April 2014

Matriculation in Computer Science

Hamza Academy - Karachi

December 2009 to January 2012

Certifications:

Diploma in Software Engineering (APTECH)

Certification in Graphics Designing (Digiskills)

Certification in WordPress development (Digiskills)

Personal Information:

Father's name : Inayat Khan.

CNIC : 42000-3666901-9.

Address : Flat # C-4 Noor Center, Shah Faisal Colony #3 – Karachi.

Date of Birth : March 30th, 1996 .

Marital Status : Unmarried.

Skills:

- English Speaking / Hard-working / Typing Speed / Client Dealing / Communication.