

# Syed Abul Hassan Ali Zubairi



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Address: H.No A-3 Sector 15-A/5 Bufferzone North Nazimabad Town Karachi.

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## Career Objective

To take up every challenging job all the time and crossing success milestones in every movement of my professional life and excel my skills while working in professionally managed environment and to be honest person to the organization, I am working for.

## Personal Information

Date of Birth : 8<sup>th</sup> July, 1988  
Place of Birth : Karachi  
Nationality : Pakistani  
Marital Status : Single  
Language : English & Urdu

## Working Experience

K-Electric/3p esquare

IBC Nazimabad &118/99000

Consumer Service Provider

IBC

From Nov 2017 To till date

- Kiosk and floor supervision
- Billing queries
- Duplicate bills

118/99000

From July 2014 To Oct 2017

- Technical & Billing Complaints
- Providing Information Regarding HT/LT Faults
- Outbound Calls For Billing Recovery and Account Updates

Ali Communications

Own Business

*Ali Communications*

*2014-2017*



From Dec 2011 to Feb 2014

- Cash & customer handling
- Sales & purchasing
- Mobile software updating

**Warid Telecom Pvt Ltd**

**Operation Officer Retail Sales Support**

March 2011 to Nov 2011

- Working & Managing Daily Sales Data
  - Managing EVC sim data
  - Mapping EVC Sims
  - Give retailers and franchisers Care Services
- Managing CV's & other data of retails Sales Officer's  
Check/prepaid/post paid files & 789 installation

**Roshan Trading Co..**

**Customer Services**

July 2010 to Feb 2011

- Dealing with customers, Manager Customers relationship & manage their problems & requirements in pressure situations.
- Manage all costumers and sales staff data.

**FCS Call Centre**

**Outbound CSR**

July 2009 to June 2010

- Call outbound customer's and convince them for duke cleaning

## Education

B.Com from University of Karachi

2011

Inter Pre-Engg

2006

Matriculation from North American Grammar School Karachi 2003

## Extra Skills

- Knowledge of Computer handling can work in any Software
- Operating System

- MS Office
- Expert with Facebook/Twitter/Line and other Social Media Networks
- Cricket,Basketball,Videogames

## Skills

- Good interpersonal relation
- Quick learner
- Dedicated to work
- Discipline and highly well organized
- High level of Honesty& Sincerity
- Excellent Oral & Written Communications Skills

## Reference

Will be furnished upon request.