

# M Tehsheem Ismail

Obtain a job as a Support Executive where I can use my exceptional interpersonal and communications skills to resolve customer issues and foster a positive relationship between the customers and company.

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## EXPERIENCE

### ⑥ Pinnacle Enterprises, Karachi — Customer Support Exec.

Oct 2021 - Dec 2021

Job roles were to provide services and technical support to the existing and new customers.

### ⑤ 1 Shot Designs, Karachi — Administrator / Customer Support

April 2020 - Present *(Serving notice)*

Job roles are to handle all the orders and provide services and support to the customers.

### ④ Cenit Inc., Karachi — Customer Service Representative

May 2019 - PRESENT *REAY 2020 FBD*

Cenit Inc. is a state of the art business solutions provider for small and medium size corporations to ensure quick growth and maximum profits.

### ③ Tech Remedio, Karachi — Web Designer

April 2018 - August 2019

Company approach is to act a growth engine for their partners by building digital and online technologies that expand their businesses.

### ② School of Programmers and Presenters, Karachi — IT Instructor

October 2017 - Present

Institute that offers courses related to IT industry.

### ① One Brand Solution, Karachi — Web Designer

April 2017 - March 2018

At One Brand Solution, we strive to help our clients to turn their ideas and visions into tangible solutions. Our Company is dedicated to providing customers with cost-effective and future-oriented solutions.

## SKILLS

HTML  
CSS  
WordPress  
OpenCart

## ABILITIES AND QUALITIES

Ability to learn things quickly  
Problem solving quality Good  
interpersonal skills  
Motivated

## HOBBIES AND INTEREST

Programming  
Electronic Games  
Teaching (Physics, Maths and  
Programming)

## LANGUAGES

English  
Urdu

## EDUCATION

### **University of Karachi, Karachi — BS (SE)**

Jan 2016 - Present

Department of Computer Science - UBIT

### **PECHS Education Foundation Government Degree Science College, Karachi — HSC Pre-Engineering**

2013 - 2015

Intermediate

### **Karachi Public School, Karachi — SSC Computer Science**

2011 - 2013

Matriculation

## PROJECTS

### **Magas International — Wordpress**

MAGAS was founded in India in 2010 as a tertiary services company. Over the years it has culminated into professional services destination for crowd sourcing and delivery of professional services in India and Arabian Gulf. MAGAS connects with small & medium sized enterprises, professionals, innovators, entrepreneurs & freelancers across various geographies and industries which can fulfill their business needs with cost effective solutions arising from *shared economy* and *idle resource capacity*. It delivers services at an affordable price to empower Entrepreneurs, Startups, SME's and so on.

### **Mobile Spot Wholesale — OpenCart**

Mobile Spot Wholesale is an online shop for mobile phones and accessories.

### **USA Studio — Wordpress**

USA Studios is your one stop shop for post-production, ad distribution, direct response and translation services. With offices in New York, Los Angeles, Chicago, Boston, Houston and London, UK, we serve organizations of all types and sizes including advertising agencies, production companies, broadcast networks, nonprofits and educational institutions, to deliver content in various global markets.