

M Tehsheem Ismail

Obtain a job as a Support Executive where I can use my exceptional interpersonal and communications skills to resolve customer issues and foster a positive relationship between the customers and company.

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EXPERIENCE

⑥ Pinnacle Enterprises, Karachi — Customer Support Exec.

Oct 2021 - Dec 2021

Job roles were to provide services and technical support to the existing and new customers.

⑤ 1 Shot Designs, Karachi — Administrator / Customer Support

April 2020 - Present *(Serving Notice)*

Job roles are to handle all the orders and provide services and support to the customers.

④ Cenit Inc., Karachi — Customer Service Representative

May 2019 - PRESENT *REPLY 2020 FEB*

Cenit Inc. is a state of the art business solutions provider for small and medium size corporations to ensure quick growth and maximum profits.

③ Tech Remedio, Karachi — Web Designer

April 2018 - August 2019

Company approach is to act a growth engine for their partners by building digital and online technologies that expand their businesses.

② School of Programmers and Presenters, Karachi — IT Instructor

October 2017 - Present

Institute that offers courses related to IT industry.

① One Brand Solution, Karachi — Web Designer

April 2017 - March 2018

At One Brand Solution, we strive to help our clients to turn their ideas and visions into tangible solutions. Our Company is dedicated to providing customers with cost-effective and future-oriented solutions.

SKILLS

HTML
CSS
WordPress
OpenCart

ABILITIES AND QUALITIES

Ability to learn things quickly
Problem solving quality Good
interpersonal skills
Motivated

HOBBIES AND INTEREST

Programming
Electronic Games
Teaching (Physics, Maths and Programming)

LANGUAGES

English
Urdu

EDUCATION

University of Karachi, Karachi — BS (SE)

Jan 2016 - Present

Department of Computer Science - UBIT

PECHS Education Foundation Government Degree Science College, Karachi — HSC Pre-Engineering

2013 - 2015

Intermediate

Karachi Public School, Karachi — SSC Computer Science

2011 - 2013

Matriculation

PROJECTS

Magas International — Wordpress

MAGAS was founded in India in 2010 as a tertiary services company. Over the years it has culminated into professional services destination for crowd sourcing and delivery of professional services in India and Arabian Gulf. MAGAS connects with small & medium sized enterprises, professionals, innovators, entrepreneurs & freelancers across various geographies and industries which can fulfill their business needs with cost effective solutions arising from *shared economy* and *idle resource capacity*. It delivers services at an affordable price to empower Entrepreneurs, Startups, SME's and so on.

Mobile Spot Wholesale — OpenCart

Mobile Spot Wholesale is an online shop for mobile phones and accessories.

USA Studio — Wordpress

USA Studios is your one stop shop for post-production, ad distribution, direct response and translation services. With offices in New York, Los Angeles, Chicago, Boston, Houston and London, UK, we serve organizations of all types and sizes including advertising agencies, production companies, broadcast networks, nonprofits and educational institutions, to deliver content in various global markets.