

# MISHAL HASAN



## S U M M A R Y

An enthusiastic, adaptive, skilled and reliable person with an interest in learning and growing. A dedicated, organized and creative individual with the ability to work in group with a dynamic and fast paced work environment. Seeking a position to gain more experience and showcase my skillset.

## S K I L L S

- Customer Handling
- Public Speaking
- Reception Handling
- Active Listener
- Team Work
- Time Management
- Product Knowledge
- Empathy
- Multitasking

## E X P E R I E N C E

### CUSTOMER SERVICE REPRESENTATIVE

#### Algro Tech BPO

2024 (2 Months)

- Sales Representative (Trademark Campaign)

#### Star BPO

2021-23

- Campaign: DME
- Doctor Chasing (processing)
- Outbound calling (U.S.A)
- Customer and Doctor Office Handling

#### Vertex Solutions

2021

- Customer Service Representation
- Customer Handling
- Outbound calling (U.S.A)

#### Hello International

2020

- Customer Service Representative
- Customer Handling
- Outbound calling

## E D U C A T I O N

### MATRICULATION

Computer Science

2015-2019

### INTERMEDIATE

Pre Engineering

2017-2019

### BACHELORS IN

**BBA(CONTINUE)**

IQRA UNIVERSITY

2020-2024

## R E F E R E N C E

Will be provided upto request.