

SYED ABDULLAH ALI SHAH

DEVOPS ENGINEER

CONTACT

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SKILLS

- AWS EC2/S3/IAM - Azure - SQA - CI/CD
- Python - Linux - Windows Server - SSMS
- Load Balancing - Server Administration
- Ansible - Zabbix - Zendesk - Docker - IIS
- Jenkins - GitHub - Kubernetes

EDUCATION

- NED University of Engineering and Technology
- 2018-2023
- Bachelor of Applied Science - BASc, Computer Science

CERTIFICATIONS

- IBM Certified Introduction to DevOps
Credential ID SH6YBNBZBJEE
- DevOps on AWS: Code, Build, and Test
Credential ID GCXM7KRU6KA
- DevOps on AWS: Release and Deploy
Credential ID 6KCJ8HEWY5JG
- Cloud Solution Architecture
Issued by iqrasy

PROFILE

I am a tech enthusiast passionate about DevOps, specializing in AWS, Linux, and Windows server management. With hands-on experience in both AWS and Azure services, I am dedicated to mastering DevOps practices, optimizing server management, and providing exceptional client support. I thrive on problem-solving and collaboration, constantly seeking growth opportunities in the dynamic tech landscape.

WORK EXPERIENCE

SQA/DevOps

EUROSOFT TECH LIMITED Aug 2023-Oct 2023

- Participate in the software development lifecycle (SDLC) processes.
- Collaborate with cross-functional teams to understand project requirements and user stories.
- Create and execute test cases and test plans based on project requirements and acceptance criteria.
- Perform functional testing, regression testing, and integration testing to ensure software quality and reliability.
- Conduct manual testing of web, mobile and desktop applications.
- Perform exploratory testing to uncover hidden defects and usability issues.
- Participate in code reviews and provide feedback on code quality and testability.
- Document test results, testing procedures, and test cases for future reference and knowledge sharing.
- Collaborate with developers to troubleshoot and resolve software defects in a timely manner.

DevOps Engineer

DDevOps Nov 2023-Present

- Provide client support for managing load balancers, AWS and Windows servers, and enabling/disabling remote access to MySQL in Windows Server.
- Create and manage user roles and permissions in SQL Server Management Studio (SSMS) to ensure secure access to databases.
- Develop and maintain automated backup processes for critical data and configurations, ensuring regular backups to AWS S3.
- Deploy and manage different application stacks (e.g., LAMP, MEAN) across development, testing, and production environments.
- Creating item, triggers and monitoring server resources, performance metrics, and system health using monitoring tools such as Zabbix.
- Respond to alerts and incidents related to server performance, uptime, and security, troubleshooting, and resolving issues as needed.
- Collaborate with cross-functional teams to automate deployment pipelines and streamline release processes.
- Implement and maintain continuous integration and continuous deployment (CI/CD) pipelines using tools like Jenkins, GitLab CI/CD, or AWS CodePipeline.
- Configure and manage infrastructure as code (IaC) using tools like Ansible to provision and manage server resources.
- Migrate services to new server, ensuring seamless transition with minimal downtime.
- Document processes, configurations, and best practices to facilitate knowledge sharing and team collaboration.
- Provide technical guidance and mentorship to junior team members.
- Maintain client support ticketing system (e.g., Zendesk), responding to client inquiries and issues in a timely and professional manner.