



Syed Taha Hashmi

Application Support Engineer

03412053512
sytahahashmi@gmail.com
Karachi, Pakistan
www.linkedin.com/in/syed-taha-hashmi-895020203

Skills

- SDCL • Business Process
- Microsoft Office Suite
- Data Analysis • Linux • UAT
- SQL Analysis • Oracle
- Visual Studio • DBMS
- Zedask • Mixpanel
- Data Analysis
- Data Visualization
- Cloud Support

Certification

MS PL 900 power bi desktop
Udemy
Sep-2023 - Under process

Interests

- Logo Designing.
- Figma.
- Photography.
- Customer Success.

About Me

Hello! I'm Taha, a Computer Science graduate from Iqra University with a passion for technology and data-driven solutions. I began my professional journey at Gaditek as an Associate Executive, where I had the opportunity to dive into the world of technology and gain hands-on experience in Business Analyst. This experience allowed me to develop a solid understanding of Customer Data Analyst. BRD / Use cases and Test cases and Functional document. / Flowcharts. Requirement gathering. / Data Annotation and training machine models Test Cases/SDLC.

Experience

Data Annotator Analyst Feb-2023 - Nov-2023
ibex - Contract Karachi, Pakistan

- Meticulously analyzing and labeling textual data.
- Created a standardized process document for the department to ensure successful integration of existing.
- Never stop paying attention to the label's accuracy and quality.
- Skilled in labeling and categorizing data to help machines learning.
- Strong attention to detail and ability to work independently to ensure accuracy. Relevant information, gather, analyze, and evaluate information before presenting.
- Ability to collaborate effectively with teams and stakeholders to ensure data is properly annotated .
- Aiding in the development of Machine Learning models by providing accurately categorized and annotated information.

Associate Customer Success Feb-2022 - Sep-2022
Gaditek Karachi, Pakistan

- Being the first point of contact for customers and handle all customer inquiries.
- Building relationships with customers and ensuring they are satisfied with the company's products and services.
- Provide accurate, valid, and complete information by using the right data sources and knowledge.
- Answering customer questions and providing information about the company's products and services.
- Maintain healthy relationships with loyal customers to retain them. Timely answer customer queries on different CRMs (Intercom, Zendesk, Emails).

Education

BS Computer Science 2017 - 2022
IQRA UNIVERSITY