



MUHAMMAD BILAL

BUSINESS ANALYST

EXPERIENCE

Dec 2022 - Present
Business Analyst
CareCloud (MTBC)

Working as Business Analyst for the flagship product of CareCloud.

Agile breakdown of requirements to formulate Epics/User Stories and write Acceptance Criteria for each User Story.

Ensuring end-to-end delivery of projects by conducting sessions with Dev, QA team during product life-cycle

June 2021 - Dec 2022
Jr. Business Analyst
CareCloud (MTBC)

Worked as Jr. Business Analyst on High Priority Project of CareCloud.

Worked on assigned user stories prioritized by the Product Owner.

Documentation and mockup creation of user stories in MS Power Point.

July 2021 - June 2022
Helpdesk Executive
CareCloud (MTBC)

Perform Medical Billing for healthcare providers in US.

Communication with patients on patient queries.

Communication with insurance and clients to manage the revenue.

INTERESTS

● Sports ● Traveling ● Reading

CONTACT



G9/2 Islamabad



+92 334 5191272

mbilal1257@gmail.com

EDUCATION

Masters's in MCS
Federal Urdu University - Islamabad
2019-2021

SKILLS & TOOLS

Requirment Analysis
Agile Project Managment
SQL
Analytical Skills
Documentation
MS Office Suite
MS Teams
Balsamiq
Figma
Slack
Jira