**Shariq Saad**

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| +92 3200219109  [shariqsaad@hotmail.com](mailto:shariqsaad@hotmail.com) | |  |  | | --- | --- | | Building Agile Teams  * <https://www.linkedin.com/pulse/building-agile-shariq-saad>  |  | | --- | | Retrospective Anti-Patterns  * <https://www.linkedin.com/pulse/retrospective-antipatterns-shariq-saad>  Story Points should not be equated to Hours Bias  * <https://www.linkedin.com/pulse/story-point-estimations-should-equated-hours-shariq-saad-1f/>  Case study of how SILOS impact an Organization  * <https://www.linkedin.com/pulse/case-study-how-silos-impact-organization-shariq-saad/?lipi=urn%3Ali%3Apage%3Ad_flagship3_profile_view_base_post_details%3BNsvd9kVJSHOc0EQb7t3zRg%3D%3D> | | |

Product Owner, Involved Digital Transformation, Scrum Master, SAFe Agilist, True Leader, JIRA Pro. Helping teams / organizations build Agility with Maturity

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| **Expert In**   * **11 E2E Projects as an Agile Projects** * **Involved in 3 Digital transformation Organizations** * **5 E2E Project deliveries as Product Owner / Service Delivery Manager** * Tech Lead for 25+ applications * Wrote Technical Design, Technical Specification. * Prepared WBS, SOW, BRD * Prepared Project Schedule, Resource Allocation, Time estimations, Assumptions, Risk Management Plan, Change Management Plan, Communication Management Plan * Developed & User Stories, Prioritized User Stories Using Prioritization Techniques * Facilitated & lead (Scrum / Nexus) Daily Scrum, Sprint Grooming, Sprint Planning, Sprint Retrospective * Kanban meetings as Product Owner – Daily Scrum, Replenishment, Delivery Reviews, Delivering Planning * Release Planning, Defect Logs Management, UAT, Sign offs, Customer Feedback * Design Thinking, Empathy Mapping, Customer User Journeys, Feature Listing * Tuned business applications and resolved deadlocks using tools such as Explain Plan, AWR Reports, ASH Reports, TKPROF, Profiler, etc.   **Scrum Certified**   * Coordinated and Managed ETL, EDI and data center Activities   **Academics**   * **Master's Degree in Computer Science** | **Profile Summary**   * 11 E2E Projects as an Agile Projects * 5 E2E Project deliveries as Product Owner * Web, Mobile APP, Bank Product, Fintech, Blockchain, Crypto Projects  |  |  |  | | --- | --- | --- | | **Project** | **Methodology** | **Main Tech Tools** | | Vehicle Insurance – TakafulBazaar | Hybrid (Waterfall + Agile)  Digital Transformation | MERN Stack | | Travel Insurance – TakafulBazaar | Hybrid (Waterfall + Agile)  Digital Transformation | MERN Stack | | Second World 3D Game – Cubix | Hybrid (Waterfall + Agile)  Digital Transformation  Blockchain | MERN + Solidity + Unity | | Restaurant Inspection - Freelance Project for a RAK, UAE Client | Agile (Scrum & Kanban) with Lean, TDD & FDD practices | MEAN Stack | | The Fertility Partners – Freelance Project for a Canadian Client | Agile (Scrum & Kanban) with Lean, TDD & FDD practices | PHP / MySQL | | Real Estate Property Management – Freelance Project for a Canadian Client | Hybrid (Waterfall + Agile)  Digital Transformation | Node JS / Next JS / MySQL) | | Rainbow Milk – KSA  (8 member cross functional team) | Hybrid (Waterfall + Agile) | PHP / MySQL | | Tourism Development Fund – KSA (8 member cross functional team) | Hybrid (Waterfall + Agile)  Digital Transformation | Adobe Experience Manager | | Goodys – KSA | Hybrid (Waterfall + Agile) | PHP / MySQL | | VIDIZMO – Consultancy for Digital Transformation (5 Cross functional Teams) + Sales to deliver projects to mostly US Clients | Agile (Nexus, Scrum & Kanban) with Lean, TDD & FDD practices | Microsoft Streaming EnterpriseTube – .Net / **Azure** | | Warehouse Management System ( WMS ) – Shispare | Agile (Scrum & Kanban) | Angular/Laravel PHP/MySQL | | eForm, Dubai Immigration , Dubai | Kanban with Microservices & TDD Deliverables | Angular, Oracle DB | | eFawri, Ministry of Labour, United Arab Emirates | Kanban with Microservices & TDD Deliverables | Oracle Forms & Reports, IAS, Oracle DB | | Smart Channel, United Arab Emirates | Kanban with Microservices & TDD Deliverables | OutSystem, Oracle DB | | NOQODI Payment Card , United Arab Emirates – **Fintech & Banking Product** | Kanban with Microservices & TDD Deliverables | Angular, Oracle DB | |

**Other Project Deliveries**

* Data Migration & Dashboards (Waterfall Delivery: Infotech - Dubai Customs, Informatica, Cognos, Oracle DB)
* CMS Application Project - DHA, Karachi (7 clubs) .NET, SQL Server
* Oracle Financial , Pension, Billing, Shipping ( Cargo, Vessels, EDI & Port) – KPT Karachi - Waterfall (Oracle Developer/DB)

**Key Skills for Successful Project Deliveries**

**Requirement Gathering Techniques – Design Thinking**

* Mind Mapping, Impact Mapping (Goal, Actor, Impact, Deliverable), Empathy Mapping (actor – Says, Thinks, Feels, Does), Event Storming, Story Mapping

**Building Roadmaps Toward Product Goal by using Prioritization Techniques - Maximizing the art of work done during a sprint or improving cycle time**

* Product Tree, Eisenhower Matrix, Value vs Effort Matrix, Quick Wins Matrix, Opportunity Scoring, Story Mapping, MoSCoW Method, ICE, RICE, WSJF, Opportunity Scoring, Kano Models, PIE Framework, Affinity Mapping

**Ensuring Sprint Success – Reaching the Finish Line**

* Maintaining empiricism & scrum values during all scrum events & sprint execution
* Using artifacts like Velocity Charts to plan team capacity
* Using story point estimations to focus on quality deliverables, removing impediments, aligning requirements
* Using Control Charts with Sprint Execution Plan to monitor progress of work items
* Calling periodical review calls to ensure smooth work transitions – specially in Kanban
* Using Team Workload Reports to re-align capacity planning
* Using epic Board to show customer / stakeholders project health thus raising customer satisfaction & engagement at right level throughout the project
* Maintaining RAID logs through Risk Calls at Team’s integration level consistently
* Maintaining Development team outs / games & callout sessions
* Facilitating & helping team by showing you have a complete grip on project

**Highlights**

* 3 Agile Transformation Projects Deliveries
* Have Collaborated team of Project Managers
* Delivers Web. Mobile APP, CRM, ERP, Blockchain, 3D Games & Payment Projects
* Delivered in domains like Shipping, UAE Immigration, Finclude, Real Estate, Insurance & HR
* Designed and **implemented 25+ database driven applications**
* Coordinated and managed 2 EDI teams and 2 data centers.
* Provided technical support by analyzing SPLUNK Logs, JAVA Application using Eclipse, Hibernate and Spring
* Have **tuned and optimized many enterprise level applications** both functionally and technically using ASH, AWR reports, Trace files, SQL Profiler, Explain plans, etc.
* **Developed artifacts** such as Change Impact Analysis, estimations artifact based on change workload, technical expertise, environment, Peer review checklists, API integration and data filtering, etc. to that improve business response time and reduce technical effort. Wrote Technical Design and Viability Designs.
* **Managed 2 Shipping EDI Applications** and provided end to end **technical support on 24x7 basis**.
* **8+ Years of CUSTOMS and SHIPPING experience.**
* **8+ Years of UAE Immigration experience.**

**Major Skill Sets**

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| **Functional Skills** | SCRUM, KANBAN, SCRUMBAN, TDD, FDD, LEAN, PMP, CISA, JIRA, Confluence, MS Project, Power Point, Excel, Visio, HPSM, IBM RPM and Dimensions., Port and shipping domain Knowledge, leading team of application developers and technical support for large scale enterprises. |
| **Non-Functional Skills** | IS Framework artifact development, integration and threading. Technical Design write-ups, UML Designing, impact analysis, versioning, Query optimization, application Tuning, coding, testing, reviewing, deployment, database administration support and technical support. |
| **Key Tools** | ETL, SQL, PL/SQL, Oracle SQL Developer , Oracle PL/SQL Developer, Oracle Developer, Oracle Portal, TOAD, Oracle Database, XML, JAVA, Eclipse, Hibernate, Spring, MS Access, MS SQL Server, MS Project, CSS, HTML, JavaScript, JSON, MySQL, Oracle OBIEE, Visual Source Safe, RPM, Dimensions, CAST and Various Templates and Checklists, Technical detail document writing, |

**Professional Experience**

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| **Product Owner / Project Manager | TakafulBazaar Oct 2022 – Feb 2023**  Delivered 2 Projects (Auto Insurance & Travel Insurance)  Dev team (8) + 2 BA + Shared Resources (Devop + Architect + Team Lead + UI/UX)  (JIRA, Confluence, MS Project, MS Teams, PowerPoint, *GIT, Excel, Slack, WhatsApp*) / *(MERN Stack)*  **Job Role**   * end-to-end delivery of Auto / Travel Insurance products. * Develop & Update Roadmap by driving products features from concept to launch in a fast-paced environment. * Collaborates with commercial services partners, stakeholders & Dev teams to co-develop a roadmap * Works with cross-functional teams and various stakeholders, including analytics, design/user experience, engineering, and user enablement. * Works in an Agile environment and continuously reviews the business needs, refines priorities, outlines milestones and deliverables, and identifies opportunities and risks. * Partners with stakeholders and customers across the organization to inform the product vision, strategy, features, and prioritization. * Perform Customer / User Journeys. * Translates product roadmap features into well-defined product requirements including features, user stories, and acceptance test criteria. * Prioritizes and maintains the sprint backlog for assigned products, balancing the requirements of stakeholders. * Leads the product functional design process based on an intimate knowledge of the users and technology. * Develops and maintains appropriate tracking and reporting of product performance post-launch to evaluate future investment. * Proven track record of delivering data driven solutions with a customer-first mindset Established background in launching software or services in partnership with engineering teams and high degree of proficiency in prototyping, iterative development, understanding of Agile principles * Responsible for innovation and end-to-end launch of products. * Developing User Stories with DoR * Involved in estimation & Capacity Planning * Leading UAT sessions * Leading Sprint Reviews and Stakeholder Reviews |
| **Senior Project Manager | Cubix, Karachi Pakistan APR 2022–Oct-2022**  (Delivered Second World game & Agile Transformation)  Managed a team of 4 Senior Project Managers + 8 Associate Project Managers)  Delivered Second World Game with Dev teams (8) + 1 APM + Shared (Devop + Architect + Team Lead + UI/UX)  (JIRA, MS Project, MS Teams, *GIT, Excel, Slack, WhatsApp*)  *(MEAN/MERN, Blockchain, Crypto & Gaming Projects)*  **Job Role**   * Implement Agile Methodologies * Promote Agile ways in PMO Office, Stakeholders & Cross-functional development teams * Building Agile Teams * To enhance Change Process Adoption, Fulfilment * Agile Coaching & Mentoring * Stakeholder Management, * Risk Identification & Change Initiation & Control, Status Reporting, * KPI, OKR, Metrics & Measures, * Resource Pooling & Utilization, * Scrum of Scrum, * PI Planning, * Backlog Management * JIRA Administration * Scrum Events like Daily Scrum, Grooming Calls, Planning Calls, Review Calls, Retrospective Call, Deployment & Release Planning Calls * Kanban Events like Daily Scrum, Replenishment Calls, Service Delivery Calls, Risks Calls, Operational calls & Strategy Calls * Use Scrum & Kanban Artifacts / Metrics to control work item deliveries. |
| **Agile Project Manager | Freelance Work OCT 2021–APR-2022**  *(VIDIZMO Live Streaming with AI embedded, Restaurant Survey APP, HealthCare, Survey, Violation)*  (**AZURE**, JIRA, MS Project, MS Teams, *GIT, Excel, Slack, WhatsApp*)  **Job Role**   * To employ suitable Agile methodology to resolve problems and align Product Goal. * To lead cross-functional teams through system development lifecycle. Inclusive of development and implementation of project planning documents. * To perform periodical customer journeys & UAT to keep product goal alignment and with agility (respond to change) with related development, roadmap, themes, risk mitigation plans. * Ensuring change management process are implemented comprehensively through metrics & measures & documents are in synch & validated. * Removing Integration dependencies through NEXUS implementation. * To Lead teams & to guide the team for continuous retrospection and improvement. * Coaching Product owner with User Story INVEST Criteria like having valid acceptance criteria. * To Facilitate business requirements workshop and agile ceremonies. * To perform Digital Transformation exercises that would lead teams from forming to adjourning maturity stage. * To use excellent communication skills for negotiation, conflict resolution, facilitation & removing impediment * Experience in strategic planning and change management, including planning, analyzing and evaluating programs and approaches. * Experience managing project tickets and maintenance including triage/troubleshooting tickets, and balancing maintenance with feature development. |
| **Senior Project Manager | Centric, DXB MAY 2021–OCT 2021**  (Delivered Web Designing *Projects Rainbow Milk, Goodys, Tourism Development Fund - Saudi Arabia)*  Dev team (5) + Freelancers  (MS Project, MS Teams, *GIT, Excel, Slack, WhatsApp*)  **Job Role**   * Implement Agile Methodologies * Promote Agile ways in PMO Office, Stakeholders & Cross-functional development teams * Building Agile Teams * To enhance Change Process Adoption, Fulfilment * Agile Coaching & Mentoring * Stakeholder Management, * Risk Identification & Change Initiation & Control, Status Reporting, * KPI, OKR, Metrics & Measures, * Resource Pooling & Utilization, * Scrum of Scrum, * PI Planning, * Backlog Management * JIRA Administration * Scrum Events like Daily Scrum, Grooming Calls, Planning Calls, Review Calls, Retrospective Call, Deployment & Release Planning Calls * Kanban Events like Daily Scrum, Replenishment Calls, Service Delivery Calls, Risks Calls, Operational calls & Strategy Calls * Use Scrum & Kanban Artifacts / Metrics to control work item deliveries. |
| **Scrum Master | Shispare, Dubai, UAE OCT 2020–APR 2021**  *(Warehouse Product. Leading V1, V2 & V3 Teams)*  (JIRA, Confluence, MS Teams, Slack, Whatsapp, PHP, MySQL, *Excel, Power Point, MS Project*)  **Job Role**   * To meet with Stakeholder * Guides and coaches the Scrum Team on how to use Agile practices and principles to deliver high quality products and services to our customers. * Gets team to a high performing level by recognizing areas of strength and improvement and employing appropriate coaching and development techniques. * Responsible for ensuring Scrum is understood and the team adheres to Scrum theory, practice, and guidelines. * Coaches the Scrum team in self-organization, cross-functional skillset, domain knowledge and communicates effectively, both internally and externally working within the Scrum team. * Works with Scrum Team, as well as internal and external stakeholders, to influence and drive decision making and support organizational project or product teams. * Resolves team impediments with other Scrum Masters to increase the effectiveness of the application. * Works with Agile coaches and other Scrum Masters to grow within the role. * Contributes to the advancement and improvement of Agile practices within the organization. * Facilitates and supports all scrum events: Sprint Planning, Daily Scrum, Sprint Review, and Sprint Retrospective. * Acts as a leader who coaches and supports Agile teams assigned to mainly Business as Usual (BAU) work and to a lesser degree, important department initiatives and applicable portions of corporate projects and initiatives.   **Team Lead (Data Migration) | Infotech, Dubai, UAE FEB 2020–JUN 2020**  *(Dubai Customs eStatistics Department BI Dashboard & ETL Migration)*  (ETL, DWH, *Cognos, Informatica, SQL Scripts, Linux, Excel, Power Point, MS Project*)  **Job Role**   * To meet with Stakeholder * Align requirements with Stakeholders * To Resolve Defects & maintain Defect Backlog * Requirement Planning, Change Management & Sprint Backlog Management * JIRA, Deployment & Release Planning Calls * Kanban Events |

**Product Owner | Emaratech, Dubai ­­­­ ­­JUN 2015 - JAN 2020**

**Responsibilities**

* Customer calls & engagement for product requirements
* Preparing Backlog User Stories
* Prioritizing work according to urgency or impact and delegating tasks accordingly.
* Managing the team’s [timeline](https://teamhood.com/project-management-resources/gantt-chart-vs-timeline/), communicating priorities, and ensuring that there’s enough capacity to meet deadlines.
* Checking if Kanban cards have been completed correctly.
* Identifying potential risks or issues with implementing requirements and features, and determining if the available resources are sufficient.
* Developing work plans and timelines for teams that include dependencies where necessary.
* Created Technical Frameworks that contributed improving code quality, resource performance, standard benchmarking and application performance at Enterprise Level.
* Acknowledged for successfully resolving locking issues as well as intensive application jobs / queries and code.
* Implemented Application status sharing with in-house backend applications
* Informally promoting agile approach.
* Kanban Events
* Setting up Stakeholder dashboard, metrics, status reports
* Performing UAT & Reviews

**Sr. Software Engineer | Emaratech, Dubai ­­­­­­APR 2012 - JUN 2015**

**Technical:**

* Coding database application using oracle pl/sql , Oracle Portal and Toad
* Debugging JAVA applications, Hibernate, Spring and Splunk Logs
* Writing adhoc queries for MIS reporting
* Tuning queries and resolving lock contentions.
* Effort estimations, prepare release deployments
* Conduct code reviews and impact analysis

**Application Architect | CMA CGM Systems, Dubai OCT 2011 APR 2012**

**Responsibilities**

* Performed code reviews using code review checklists and BPG.
* Updated best practice guideline
* Created Technical Design Artifacts that translated Functional requirements into Non-Functional ones by using UML, Performed Impact analysis using IBM CAST.
* Validated Application logic against required business requirements mapped through technical designs by performing in-depth code reviews.
* Evaluated performance metrics of an application that was being accessed in more than 150 countries simultaneously.

**Project Coordinator / System Analyst | Defense Housing Authority, Karachi MAY 2011 - OCT 2011**

**Responsibilities**

* Analyze project requirements.
* Remove bottlenecks and resolve conflicts.
* Manage resources & Implement change requirements.
* Track project progress and update stakelholders.
* Validate project implementations.
* Provide trainings and assess changes requirements.
* Closing and Signing off features
* Coordinating with the vendor.

**Solution Architect | CMA CGM Systems, Dubai - UAE SEP 2008 - APR 2010**

**Responsibilities**

* Validate Business Design and Technical Design.
* Create IS architectural artifacts to improve existing information system.
* Perform Impact Analysis and Performed PICR
* Resolve key performance issues
* Collaborate with database architects and developer for deliveries

**Programmer | Karachi Port Trust SEP 2002 - SEP** **2008**

**Responsibilities**

* Functioned as Project Coordinator, Team Lead and Team Member) for developing various business applications of Karachi Port Trust aimed at ship cargo discharging, loading, clearance and other allied shipping port activities
* Worked on tools like Erwin, SQL Developer, Pl/SQL Developer, Oracle Forms, Oracle Reports and Visual Source Safe

**Applications developed in the capacity of a System Analyst / Team Leader (9 Applications)**

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| Pension Application | General Provident Fund Module | Advances & Loans Application | Dual Duty Application | Refund and Sanction Application |
| Import General Manifest Application | Export General Manifest Application | Cargo Clearance Application | ePAS (Electronic Port Access System an EDI) | ETA(Electronic Time of Arrival an EDI) |

Tools used to design these applications included **Star UML, Erwin, SQL Developer, Pl/SQL Developer, Oracle Forms, Oracle Reports and Visual Source Safe.**

**Applications developed in the capacity of a Team Member (10 Applications)**

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| --- | --- | --- | --- | --- |
| Wharfage Billing Application | Financial Budget Application | Contract Agreements Application | Plan & Estimates Application | Tender Information Module |
| Port Activity Inspection Module | Port Activity Inspection Module | Law cases Application | Refund, Payments to third parties Application | Payment to employees and Travel Authorization Application |

**Software Engineer | I-Ways Pvt. Ltd. NOV 2001 - SEP 2002**

**Responsibilities**

Developed Wharfage Application to generated automated bills based on tariff rates fed in the application with respect to the current cargo lying position and previous paid bills

Created ERD / DFDs and other data artifacts

Designed/implemented user interfaces, conducted unit tests including Feature Deliverables Test plans

Prepared & maintained updated reports and documentation based on project requirements

Conducted user training for clients for effectively resolving application related queries

Languages Known: English and Urdu ~ References: Available on Request