



BILAL AHMED

Customer Success

Objective

- Seeking a challenging position in a reputed organization where I can learn new skills, expand my knowledge, and leverage my learnings.
- To get an opportunity where I can make the best of my potential and contribute to the organization's growth.

Contact Me

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Society F.B Area Karachi.

Expertise Skill

- Microsoft Office , Excel .
- Operating (Windows 7,8 &10).
- Internet Surfing and Emailing.

Education

- 2021-2024
Pursuing(BBA) from Indus University.
- 2017-2019
Intermediate (Pre-Engineering).
- 2015-2016
Matriculation (Science).

Work Experience

- Customer Support Executive
Snoonu | April 2022 - December 2023
 - Snoonu is providing Food Delivery Services in Qatar.
 - complete a lot of complicated works while on going International Events in Qatar (FIFA World cup) 2023 .
 - Ensured Customers satisfaction by handling day-to-day affairs.
- Customer Support Executive
Ibex | June 2020- April 2022
 - Worked in (Food Panda) campaign 2.5 years.
 - Ensured customer & Rider satisfaction by handling day-to-day affairs.
 - Providing live support to the Merchant, customers and Riders on Inbound calls
- Sales Support Executive
Pace Global | 2019
 - Worked In (Spectrum) Campaign and selling Internet, Cable and Telephone in America.