




# Kanza Muzaffar

## Sales representative

### Contact

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 +923058142062

### Education

- Indus valley school of arts  
*bachelors of communication and design*
- The citizens foundation  
*Intermediate*  
2020

### Skill

- Digital artist
- Communication
- Negotiation
- Critical Thinking
- Communication Skills
- Quick learner
- Illustrator
- Customer Relationship Management
- Market Research
- File Management
- Creativity
- Social media management

### Profile

I am Kanza Muzaffar, a current student at Indus Valley School of Art and pursuing a degree in Communication and Design. My primary focus is in the design field. As an ambitious individual, I thrive on maintaining a balance between my education and work commitments. Additionally, I operate as a virtual assistant for my own brand.

### Work Experience

- 2023  
Cali creatives  
**Sales representative**  
As a Sales Representative, I identify prospects, build client relationships, conduct sales presentations, negotiate terms, and achieve sales targets, while as an Upwork Bidder, I create compelling proposals, tailor bids to client needs, manage project timelines, and ensure client satisfaction for freelance projects.
- 2021  
Ibex  
**Chat support representative**  
As a Chat Support Representative for Walmart, I delivered top-notch customer service through chat, swiftly addressing inquiries and ensuring a positive shopping experience. Collaborating with my team, I met performance targets and stayed updated on Walmart's offerings. My commitment to excellence and adept use of support tools were key to my success
- 2019  
Flying Saucer  
**Marketing manager**  
I formulated strategies to enhance the market presence of food products and ensured visibility of our advertising campaigns. Collaborating cross-functionally, I contributed to the brand's expansion efforts and facilitated the successful market performance of newly launched products in the menu.