

TAHA ALI RIZVI

PROFILE

To leverage my multilingual proficiency and exceptional communication skills to provide world-class customer service in an international call center. To secure a challenging role in an international call center where I can utilize my problem-solving abilities and commitment to quality service to drive customer loyalty and satisfaction, with a long-term goal of advancing into a leadership position."

CONTACT ME



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flat# 17, Rifat Square,
Street 8, Block H, North
Nazimabad, Karachi.

SKILLS

- Leadership
- Teamwork
- Critical thinking and problem solving.
- Communication
- Effective Time Management
- Fast Learner
- Computer Skills
- Ability to Work in a Team
- Communication Skills
- Customer Service



EDUCATION

INTERMEDIATE

HSC Commerce from
GOVT BOYS DEGREE COLLEGE

MATRICULATION

SSC Science form
North Hills Academy



LANGUAGE

Urdu. (Native)

English. (Advance)



VOLUNTEER EXPERIENCE

CALL CENTRE AGENT, TFISM, KARACHI

working at TFISM International inbound calls currently, (Billing Department)

CUSTOMER SUPPORT EXECUTIVE, IBEX (FOOD PANDA), KARACHI

One year of work experience carrying out domestic outbound calls for ibex

CHAT SUPPORT REPRESENTATIVE, WINKLIN (SOFTWARE HOUSE), KARACHI

Previously serving as a chat support representative for Winklin Software House for six months