

# Ibrahim Haq

Student

## Contact

### Address

Karachi, Pakistan 07551

### Phone

03002291200

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## Skills

### Customer Support

Very Good

### Effective Problem-solving

Very Good

### Conflict Resolution

Very Good

### Money handling abilities

Very Good

Skilled at managing people and understanding business needs. Possess efficient problem-solving skills and ability to make user experience as satisfactory as possible. Detail-oriented team player with strong organizational skills. Ability to handle multiple project simultaneously with a high degree of accuracy. Well-equipped to work under high-pressure situations and well-versed in conflict resolution and customer management skills.

## Work History

2021-04 -

2021-08

### Customer Service Associate

*Smart Drive, Karachi*

- Informed customers about special promotions and provided detailed information for various products.
- Maintained customer satisfaction with forward-thinking strategies focused on addressing customer needs and resolving concerns.

## Education

2019-08 -

2022-08

### Metric (Aga Khan Board): Biology

*BVS Parsi High School - Saddar, Karachi*

2022-09 -

Current

### Intermediate (Aga Khan Board): Computer Science

*Habib College - PIDC*