



DANIAL AHMED

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4-B/5 Gulistan-e-Johar Karachi block 13



OBJECTIVES

To attain the peak of success with my hard work and potential in shortest possible time. To yield better work prospective to the organisation, and a competitive working environment to my subordinates with full encouragement and whole-hearted participation.

EXPERIENCE

2/2020 - 8/2020

Customer Sales Executive

At **Vertex Bpo Solutions**

Planning and delivering CRM strategies across the organisation with a view to retaining existing customers, increasing brand loyalty and expanding the company brand.

12/2021 - 6/2022

Customer Service Executive

At **Groceries Done 4U**

Handling customer complaints, provide appropriate solutions. Understanding customer's needs and alternatives within the time limits. Follow up to ensure resolution.

6/2022 - 12/2022

Customer service executive

At **Ibex global**

Handling customer complaints, provide appropriate solutions. Understanding customer's needs and alternatives within the time limits. Follow up to ensure resolution.

QUALIFICATIONS

12/2021 - Present

BBA

From **Indus University**

8/2018 - 8/2020

Intermediate

From **NCR college of emerging technologies**

4/2016 - 4/2018

Matriculation

From **The Smart School**

SKILLS

Management Skills

- ☑ Active learning, Multitasking, Adapting personality with flexibility over timings

PROJECTS

8/2020 - 9/2020

MS Office

6/2023 - 6/2023

Assistant Director Indus MUN VI

3/2022 - 3/2022

Indus Career Fair (Volunteer)

ACHIEVEMENTS

6/2023

Best Delegate (UN Committee Disec)

From **Indus MUN VI**

Won the Best Delegate award during the Indus MUN VI session in the UN Committee Disec representing Germany.

LANGUAGES

☒ English and Urdu
Expert

INTERESTS

Marketing, business and
Finance

PERSONAL INFORMATION

Father's Name Muhammad Yahya Sheikh
Nationality Pakistani
Marital Status Unmarried

Date Of Birth 16/07/2002
Religion Islam

REFERENCES

Request On Demand