

# Syed Aizaz Alam

A dedicated and enthusiastic individual who has a keen interest in taking on the responsibility of efficient organizational performance. Able to plan, lead, and evaluate department activities. Strong customer support background as well as the ability to work well with different teams.

✉ syedalamaizaz@gmail.com

☎ +92 332 822 6013

📍 Karachi, Pakistan

## WORK EXPERIENCE

### Customer Services Specialist Ibex Pakistan

01/2023 - Present  
Campaign: Walmart (Chat)

Karachi

### Chat Support Excutive Lime Software Logics

12/2021 - 12/2022

Karachi

### Social Media Executive Meridian Tech

07/2021 - 11/2021

Karachi

### Internet Service Representative BreakThru

11/2020 - 07/2021

Karachi

## EDUCATION

### Bachelor of Science in Business Administration (Marketing) Greenwich University

04/2017 - 03/2021

3.38/4 CGPA

### Higher Secondary Certificate (Intermediate) Board of Intermediate Education, Karachi

04/2013 - 11/2016

Pre-Engineering

### Secondary School Certificate (Matriculation) Board of Secondary Education, Karachi

04/2011 - 04/2013

Science

## SKILLS

Customer Handling

Problem Solving

Empathy

Critical Thinking

Customer Retention

## LANGUAGES

English

Native or Bilingual Proficiency

Urdu

Native or Bilingual Proficiency

## EXTRA-CURRICULAR ACTIVITIES

Cricket

Cycling