



SYED SHEROZ ALI

House No A-187, Block 13-A, Gulshan-e-Iqbal, Karachi

+92 313 2172051

syedsherozali@gmail.com

Experienced IT Engineer with vast IT experience. Skills include computer networking and security, analytical thinking and creative problem solving. Able to apply customer service concepts to IT to improve user experience for clients, employees and administration.

EDUCATION

Year	Institution	Qualification	Board
2015 – 2019	Newport's Institute of Communications and Economics	BS (TECH) - Telecommunication	HEC
2010 – 2013	Jinnah Institute of Management Science and Technology	Diploma of Associate Engineer Telecommunication	Sindh Technical Board
2008 – 2010	Medina-Tul-Uloom Secondary High School	Ccomputer Science	Karachi Board

PROFESSIONAL CERTIFICATIONS

- Fortinet's Network Security Professional (NSE 4) Certified.
- Fortinet's Network Security Associate (NSE 3) Certified
- Fortinet's Network Security Associate (NSE 2) Certified.
- Fortinet's Network Security Associate (NSE 1) Certified.
- Huawei Certified Network Associate (HCNA).
- Microsoft Certified Professional 70-740 Server 2016 (MCP).
- Microsoft Certified Solutions Expert Server 2016 (MCSE).
- Microsoft Certified Solutions Associate Server 2016 (MCSA).
- Cisco certification network associate (CCNA).
- Computer Hardware & Networking Certification.

WORK EXPERIENCE

IT Manager

02/2020 to Present

Ismail Iqbal Securities (Private) Limited
Karachi

- Oversee the daily performance of computer systems and maintaining Pakistan Stock Systems.
- Answer user inquiries regarding computer software or hardware operation to resolve problems.
- Set up equipment for employee use, performing or ensuring proper installation of cables, operating systems, design networks infrastructure, and configuring firewalls

- Install and perform minor repairs to hardware, software, or peripheral equipment, following design or installation specifications.
- Perform all duties responsibilities required to maintain the network.
- Manage all external contracts necessary to support services.
- Implement maintains upgrade all software applications according to approved recommendations.
- Introduce new software to improve existing software solutions.
- Develop revise and periodically review policies, procedures, policy manuals as necessary to maintain acceptable service levels.
- Recommend purchases and maintain all equipment hardware.
- Develop plan to meet the needs of the organization.

IT Specialist

04/2019 to 02/2020

Gerry's International (Private) Limited
Karachi

- Processed visa applications and notified applicants when decisions were made.
- Verified required information provided along with visa applications.
- Informed applicants of any issues with their visa applications.
- Responded to in-person and phone inquiries.
- Oversee the daily performance of computer systems.
- Set up equipment for employee use, performing or ensuring proper installation of cables, operating systems, design networks infrastructure, and configuring firewalls
- Perform all duties responsibilities required to maintain the network.
- Recommend purchases and maintain all equipment hardware.
- Develop plan to meet the needs of the organization.

IT System & Network Administrator

12/2017 to 04/2019

Nolin BPO (Private) Limited
Karachi

- Installing and configuring computer networks and systems.
- Identifying and solving any problems that arise with computer networks and systems.
- Budgeting for equipment and assembly costs.
- Assembling new systems.
- Maintaining existing software and hardware and upgrading any that have become obsolete.
- Monitoring computer networks and systems to identify how performance can be improved.
- Working with IT support personnel.
- Providing network administration and support.
- Maintain an inventory of all computers and media equipment manages used equipment sales and maintain laptops.

IT System & Network Support

01/2017 to 12/2017

Dar-ul-Madinah International Islamic School System
Karachi

- Installing, supporting, and maintaining servers or other computer systems of all campuses.
- Planning for and responding to service outages and other problems.
- Providing network administration and support.
- Maintaining existing software and hardware and upgrading any that have become obsolete.
- Monitoring computer networks and systems to identify how performance can be improved.

- Working with IT support personnel.

System Administrator

02/2014 to 08/2015

Zareen Travel & Tours
Karachi

- Developing, Installing, supporting, and maintaining servers or other computer systems.
- Providing network administration and support.

CPIE / DSL Installation

05/2013 to 02/2014

PTCL Karachi

- Installing CPIE and DSL.

SKILLS

- | | | |
|---|---|--|
| • Active Directory Domain Services | • IT and Customer Support | • Wireless Networking |
| • Wireless Networking | • Routing and switching | • Forest and Tree Domain |
| • FortiGate Firewall Configuration | • Virtualization Hyper-V and VM Ware | • Network Troubleshooting |
| • Palo alto Firewall Configuration | • NTFS Quota System | • Microsoft Office |
| • Group Policy Management | • LAN/WAN Administration | • Configurations and Upgradations |
| • Windows Server 2008 R2/2012/2012 R2/2016/2019 | • Active Directory Additional Domain Controller | • Webinar and International Conference Meeting |
| • Network Load Balancing | • VPN Networks Configuration | • Remote Access Policy |
| • TMG/ISA/PFSense Firewall Server | • Multicast and Multimedia Networking | • Hardware, Software and Network Troubleshooting |
| • DHCP/DNS Server | • Configuring CCTV Cameras | • Security Access Machines |

ADDITIONAL INFORMATION

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|--------------------|------------------------|---------------------------|
| • Active listening | • Interpersonal skills | • Time management |
| • Communication | • Leadership | • Transferable skills |
| • Computer skills | • Management skills | • Loyal & Discreet |
| • Customer service | • Problem-solving | • Responsible & Adaptable |

CO-CURRICULAR ACTIVITIES

- Fuss ball Player.
- Cricket.

PERSONAL INFORMATION

- **Father's Name** : Syed Mumtaz Ali
- **Date of Birth** : 24th – May – 1993
- **CNIC No** : 42301 – 1975738 – 1

LANGUAGES

- English
- Urdu