



ARIF NIZAM

MANAGER IT INFRASTRUCTURE MICROSOFT & CISCO CERTIFIED KARACHI, PAKISTAN 923342067344

◦ DETAILS ◦

Karachi
Pakistan
923342067344
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◦ LINKS ◦

[LinkedIn](#)

◦ SKILLS ◦

Network Management

System Administration

Computer Networking

Active Directory

Computer Skills

Hyper-V

VMware

MS

CCNA

NSC

MCP

Office 365

Ability to Work in a Team

Ability to Work Under Pressure

◦ LANGUAGES ◦

Urdu

English

◦ HOBBIES ◦

Swimming,
Reading Books,
Brain Games.

PERSON PROFILE

With 10 years of experience as an IT engineer, I have developed a strong expertise in managing and supporting various aspects of information technology systems. My skills encompass network management, server administration, technical support, and project management. I have successfully designed and implemented computer networks, configured hardware and software solutions, and provided efficient troubleshooting for end-users. I am committed to staying updated with the latest technologies and delivering reliable IT solutions to support organizational goals.

EMPLOYMENT HISTORY

Manager IT Infrastructure at IT Tactician LLC, USA

October 2022 — Present

Senior Executive IT OG II at Attock Cement Pakistan, karachi

September 2015 — September 2022

- Network Monitoring and Performance Optimization, continuously monitor network performance, including bandwidth utilization, latency, and packet loss. proactively identify areas for improvement and optimize the network for better efficiency and reliability. This may involve analyzing network traffic patterns, fine-tuning network configurations,
- Hardware and Software Maintenance, Install, configure, and maintain computer hardware and software systems. This includes setting up workstations, installing operating systems, deploying software applications, and ensuring regular software updates and patches are applied.
- Configured firewalls, routers, and switches to ensure secure connections and communication between systems
- Monitored network performance and identified possible threats using network analysis tools.
- Troubleshoot network and production issues and perform root-cause analysis. Monitor and manage outages reported from various departments such as Factory & Branch Office.
- Perform remote troubleshooting using tools such as Any Desk and Team Viewer. Configure new computer systems with company standard applications and user-requested applications. Provide user access and group access from Active Directory.
- User Account Management manage user accounts and access permissions, ensuring that appropriate access levels are granted based on job roles and responsibilities. This may involve creating user accounts, resetting passwords, granting or revoking access rights, and managing user directories etc.
- Maintenance and Performance Optimization perform routine maintenance tasks to ensure the optimal performance of printers and barcode scanners and applying firmware updates to address known issues or improve functionality.

System/Network Administrator at Hospital Supply Corporation, Karachi

December 2013 — August 2015

- To ensure smooth operations of network to provide maximum performance and availability for internal and external customers & Departments.

- To perform daily system monitoring, verify the integrity and availability of all hardware, server resources, systems and key processes, review system and application logs and verify completion of scheduled jobs.
- To manage network and systems stability, operation, security, and scalability in conjunction with ongoing performance tuning, hardware upgrades, and resource optimization as required.
- To provide L2/L3 technical support for network and systems/servers, create and maintain network documentation, configuration backups maintain hardware and software standards and work on projects as and when assigned.
- To train end-users on hardware functionality and software programs, to Install, configure, test, maintain and administer new and upgraded networks.
- To collaborate with vendor and internal teams to select appropriate design solutions and ensure the compatibility of network and system components.
- To plan, develop and execute project work plans for network expansions and upgrades and revise as appropriate to meet changing needs and requirements.

Resident Engineer at Afroze Textile Industries, Karachi

January 2013 — March 2013

System/Network Engineer at Hafiz Garment, Karachi

April 2013 — November 2013

- Installing, configuring, testing, and maintaining operating systems, application software, and system management tools.
- Installation and Configuration: responsible for setting up and configuring printers and barcode scanners for use in the organization. This involves connecting devices to the appropriate interfaces, installing drivers and software, and ensuring proper integration with the existing systems.
- Troubleshooting and Issue Resolution provide technical support for printers and barcode scanners, diagnosing and resolving hardware and software issues. This includes troubleshooting connectivity problems, resolving printing errors, addressing scanner malfunctions, and resolving compatibility issues with applications or systems.



EDUCATION

BSCS Computer Science, Dadabhoy Institute of Higher Education, Karachi

January 2014 — December 2018

ACCP Pro, Aptech Education Centre, Karachi

January 2012 — December 2015

AptechAptech Certified Computer Professional 3 Years Higher Diploma.

CCNA , Cisco ID: CSC014032956, karachi

May 2018 — Present

Cisco Certified Network Associate

Microsoft Certified Professional , Microsoft , Karachi

December 2014 — Present

Microsoft Certification Number:F119-9546

MCP (Microsoft Certified Professional)

MS(Microsoft Specialist) Implementing Microsoft Azure Infrastructure Solutions

MCSA(Microsoft Certified Solutions Associate) Office 365 Administration 365.

FORTINET Firewall NSC Certified Engineer.



REFERENCES

- ◊ References available upon request