

OBJECTIVE:

To seek employment in an organization with the view to tap and polish whatever talent I have, and to secure a good position in the organization where I can apply my professional skills & knowledge and be a part of a dynamic team that leads to achieve the organization's goals.

ACADEMIC BACKGROUND:

B.S. Telecommunication *1st Division* *2003 to 2006*

- University of Sind Jamshoro.

F.S.C. *1st Division*

- Board of Intermediate & Secondary Education, Hyderabad.

H.S.C. *1st Division*

- Board of Intermediate & Secondary Education, Hyderabad.

COMPUTER KNOWLEDGE:

Diploma in Information Technology. *2001 to 2002*

- Sind Board of Technical Education Karachi.

PROFESSIONAL EXPERIENCE:

April 2008 to Onwards.

Company: MULTILYNX

Location: Karachi.

Department: Platform & Infrastructure

Post: Sr. System Engineer.

ADDRESS

House# 27/01/5, Sheet/24,
Model Colony, Karachi.
Mobile No +92300 331 8011

Email:-
Waseem_akbar@hotmail.com

Trainings:

RHCSA-8 Trained

HP 3PAR Solution & Service
Qualification.

HPE Synergy Implementation
& Support SQ

HP StorageWorks Enterprise
Virtual Array Family Service
and Support.

VMware - VMware NSX:
Install, Configure, Manage
[V6.2]

VMware Workspace ONE:
Deploy & Manage [V9.X]

VMware Cloud Automation:
Design & Deploy [V7.1]

VMware VSAN: Deploy &
Manage [V6.7]

Responsibilities:

Pre-Sales Technical.

- Gather and assess customer needs.
- Identify related needs (lead generation, opportunity expansion).
- Identify site-specific and corporate parameters and constraints that impact the solution.
- Identify required project steps.
- Architect an appropriate technical solution to meet the customer's business requirements.
- Investigate and optimize a solution's fit to the requirements of an opportunity, both current and future.
- Establish the validity of a solution and its components and Identify the growth path and scalability options of a solution and includes these in design activities.
- Generates an implementation plan with timelines for the solution.
- Represents Principle as technical expert with customers; shares knowledge in area of expertise and links to related technology areas.
- Actively support the account team with solution advice, proposals, presentations, and other customer communication

Post-Sales Technical

ProLiant/High-end Servers and OS:

- Certified and Trained professional on all range of Servers includes; HPE Synergy, HPE Blades and HPE Rack-mount Servers.
- 13+ years' experience of Post-sale technical support to the customer.
- HPE Synergy Servers Installation and configuration experienced.
- Diagnose the hardware issues of HPE Synergy, HPE ProLiant, Integrity series.
- Logs collections and Troubleshooting through supported software/utilities.
- Followed the case logging procedure with HP to get the backline support.
- Implement the backline recommendations.
- Faulty parts replacement.
- Configuration of HPE Synergy 12000 frame, HPE c7000/c3000 enclosures.
- Profile creation and assigning.
- HP Blades Virtual connects implementation with Blades technology.
- Installation, Configurations, Administration of Operating Systems like, RHEL, SUSE, Windows Server Operating Systems.
- Installation, Configuration, Administration and Troubleshooting of HP-UX.
- File system Extension, remove & recreation.
- LV/VG remove and recreation.
- OS Patches Installation/upgradation.
- System OS backup using Ignite UX.
- Firmware/Software upgradation of regular basis.
- Maintaining SLA's, implementation/support of new projects, tuning and testing by relevant tools for increasing performance.

HPE 3PAR and Other Storage Products:

- HPE certified and trained professional on HPE enterprise series Storages.
- Installation, configuration and management of HPE 3PAR Storages 8000 series.
- Installation, configuration, administration and troubleshooting of EVA Storage (4000/5000/6000/8000).
- Logs collections and troubleshooting through supported software/utilities.
- Implement the backline recommendations at customer site.

CERTIFICATIONS:

- ❖ **HP ASE - Server Solutions Integrator V8.1**
- ❖ **HP ATP - BladeSystem Solutions Integrator V8.1**
- ❖ **APS HP ProLiant ML/DL/SL Servers [2010]**
- ❖ **HP ATP Server Administrator V8**
- ❖ **HP ATP Rack & Tower Server Solutions Support V8**
- ❖ **HP ATP Blade System Solutions Support V8**
- ❖ **HP AIS Network Infrastructure [2011]**
- ❖ **HP APS Networking [2010]**
- ❖ **APS HP StorageWorks MSL Tape Libraries [2006]**
- ❖ **Managing Windows & Linux Server Systems**
- ❖ **HP ATP – Rack and Tower Server Solutions Integrator V8.1**
- ❖ **HP ATP – Storage Solution V2**
- ❖ **HPE Synergy Certified**
- ❖ **HPE ATP-Hybrid IT Solutions V2**

- Data replication and migration from existing storage.
- Faulty parts replacement through standard procedure.
- Capacity management.
- Add/Remove SAN volumes.
- Administration of SAN in Unix and Windows environment.
- Adding and removing hosts to/from SANs.
- SAN switch zoning management.
- Load balancing.
- Upgradation of firmware and software.
- Managing Brocade, HP SAN Switches.
- SAN switch firmware upgradation.
- Administration of NAS.
- Diagnose the hardware issues of HP MSL (2000/4000/5000/6000 and HP enterprise series tape libraries).

Languages:

- ❖ English
- ❖ Urdu
- ❖ Sindhi
- ❖ Punjabi

HPE MSL Libraries and backup Software:

- Implementation and Support experience of HPE MSL (2000/4000/5000/6000 and HP enterprise series tape libraries).
- Installation, configuration and Administration of HP Data Protector.
- Troubleshooting the software problems.
- Configuration of backup and restoration policies, schedule and other administration tasks in Data Protector.
- Configuration of Master /Disk Agent.
- Configuration of backup policies.

VMware Tools:

- Experienced and trained professional on different flavors of VMware.
- Installation, configuration and management experience of ESXi 6.x and 7.x.
- Troubleshooting and resolve the different issues at host level.
- Upgradation of hosts from one version to another.
- Installation and configuration of vCenter.
- Resolve the communication issues between hosts and vCenter.
- Installation, configuration and management experience of horizon view.
- Troubleshooting and problem solving skills in horizon view environment.

PERSONAL INFORMATIONS:

- **Father's Name** : Muhammad Akbar
- **Date of Birth** : January - 01- 1982
- **Nationality** : Pakistani
- **Marital Status** : Married
- **C.N.I.C. No.** : 44104-5885939-3
- **Passport#** : B4328964

REFERENCES:

- Will be furnished on demand.