SHAHBAZ KHAN

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# Objective:

Experienced IT professional with a demonstrated history of working in the Textile and Call Center & Information Technology industry. Skilled in Recording Solutions, Windows Server, Contact Center Technology, System Deployment, and Network Design. Strong technical and project management professional with a Bachelor's degree focused in Information Technology.

Experience:

(IT PROJECT MANAGER | ICON GROUP / ACME MILLS | 06/01/2016 – Present)

Projects

* IT Network Infrastructure wire and wireless
* Hardware installation and troubleshooting (Laptops, Computers, Servers)
* Multiple Device installation and troubleshooting
* CCTV Infrastructure (NVR, DVR) install and troubleshoot
* Develop and implement IT strategies to support the organization's overall business objectives
* UPS with sequence and series configuration with designed power distribution as per the need is provided
* Supervision for Testing and Installation of Electrical equipment
* Solid organizational skills including attention to detail and multi-tasking skills
* IT procurement policies & procedures.

Picanol (Air Jet Loom`s) Network Project

* Picanol Air Jet loom`s Network Infrastructure Installation.
* Loom Gate Software Server Install and control.

Network

* Maintain essential IT operations, including operating systems, security tools, applications, servers, email systems, laptops, desktops, software, and hardware Installing, configuring, and supporting network equipment including routers, proxy servers, switches, WAN accelerators, DNS, and DHCP.
* IP Phones Vonage, 3XM, Sip installation, and troubleshooting.
* IP Phones and soft-phones configuration with SIP Address.
* Time management Software and server management.
* Fortinet firewall FortiGate 60f.
* Network Monitor Tools
* Wireless Network troubleshooting and installation.
* CCTV camera setup and installation (Nvr, Dvr, and Server).
* Manage and lead the IT team, including the assignment of tasks, setting performance goals, and providing guidance and training as needed.

Servers and Computers

* Regularly perform security checks and troubleshooting.
* Maintaining SQL backups and restoring backups as tasting databases for testing purposes.
* Coordinates all efforts of ERP implementation to Server Client.
* Software Used: Crystal report, SQL Server, ERP, MS Project, Visio.
* Handle business-critical IT tasks and systems administration.
* Troubleshooting, diagnosing, and resolving hardware, software, and other system problems.
* QB Server and client setup multiple locations.
* Time management Software and server management.
* IP Phones and soft-phones configuration with SIP Address.
* PABX Install Hardware and Software.
* UPS with sequence and series configuration with designed power distribution as per the need is provided.

Technical Skills:

# Expertise in computers, Laptops, Servers, Devices, and Electronics (Hardware / Software and Networking).

* Install and maintains Windows Operating Systems and software as per company policy.
* Administrator Active Directory, File Servers, Server Backups, and vice versa.
* Configure Domain Accounts, Network Printers, File Sharing, and Email Accounts.
* Implement and manage site-to-site VPN between HO to various factory units.
* Network monitor, desktop monitor, and restrictions.
* Install, configure and maintain backups of 100+ Camera recordings and backups.
* Complete System State backup of Active Directory Domain Controller and ensures backup.
* Make sure the group policies and network policies apply well.
* Ability to conduct research into technical issues and products as required.
* Ability to present ideas in user-friendly language.
* Ability to effectively prioritize and execute tasks in a high-pressure environment.
* Strong electrical background with excellent communication skills

# Education:

# B.A Bachelor’s of (University of Karachi)

# H.S.C. Commerce (Govt. Degree College Liyari Karachi, Pakistan).

# S.S.C. Science (Bright Star English Grammar school Karachi)

# Certificates:

* CCNA Academic Certificate (Sir Syed University)
* Aptech ACNS (Aptech Certificate Network Specialist)
* Certificate Computer Hardware Software (P.P.C Institute)

Previous Experience:

Duration Organization

* Jan 2016 continue IT in-charge Icon Group
* Jun 2014 to 2015 IT Support and Service Contractor.
* Sep 2013 to 2014 Megatech-trackers Pvt. The TD on the job for IT System support.
* May 2010 to 2013 Mehran Enterprise at system support.
* April 2009 to 2010 Patel computer sales and hardware

REFERENCE:

* Available on request.