

BILAL KHAN.

CONTACT

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ADDRESS

Karachi, PAK (Current Location)

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AWARD

1st Prices in LDST for Great Idea's.

EDUCATION

Sir Syed University Of Engineering.& Technology

[2017] – [2020]

[Bachelor of Science in Computer Science , CGPA:2.8]

Ideal Degree College

[2015] – [2016]

[First Year and Second Year, Grade:B]

Green Land Public School

[2002] – [2014]

[Matriculation, Grade:A]

Certification

- **CCNA R&S:** Scaling networks
- **CCNA R&S:** Introduction of Networks
- **CCNA Security**
- **Python 3**
- **SQL Database**

WORK EXPERIENCE

[InfraAssure IT Solution -Abu Dhabi]

[Network Support Engineer]

[May-2022]-[Sept-2022] [5-Month Contract]

- Responsible to all servers, Networks, Cisco Switches, Huawei Switches , **Data Center Maintains of LARI EXCHANGE (Head Office).**
- Reporting network status to key stakeholders.
- Working with one of best **Firewall** of world **Audra Firewall** which is give support to clients Globally.
- Supporting **network equipment like Huawei, Exchange Mail Server and Clear Swift Software.**
- Maximizing network performance through ongoing **monitoring and troubleshooting.**
- Investigating faults in the network.
- Create , destroy and **configure Hyper-V** virtual machines.

[China Petroleum Engineering & Construction Corporation-Abu Dhabi][Information Technology Support Engineer]

[March-2021]-[Apr-2022]

- **Installing and configuring computer hardware, software, systems, networks,** printers and scanners.
- Perform remote **troubleshooting** through **diagnostic techniques** and pertinent questions.
- Monitoring and **maintaining computer systems** and **networks**.
- Serve as the first point of contact for customers **seeking technical assistance over the phone or email** and also solve the ticket according to customer.
- Experience with **office management software** like MS Office (MS Excel and MS Word, specifically).
- When required, supporting **the roll-out of new applications** and solutions.
- **Provide accurate information on IT products or services.**
- **Establishes networking environment by designing system configuration** and directing system installation.
- Maximizes performance by **troubleshooting network problems** and outages and scheduling upgrades and also investigating faults in the network.

[BankIslami (Head Offices)] [Information Technology Engineer]
[Sep-2020]-[March-2021]

- Provide technical assistance to **project teams** and undertake technical project roles.
- Responsibility for **maintaining the integrity and performance** of company data.
- **Desktop Support** providing direct to user assistance.
- Keep **computer systems running smoothly** and ensure that the **user get benefit from them.**
- Responsibility for the evaluation of **database software** purchases.
- Ensuring the security of company data.

Royal Printing & Packages [System Engineer](Internship)
Jan 2020 - Feb 2021

- **Analysis technology** requirements and to develop functional specifications in addition to conducting comparative analysis.
- **Help staff members in understanding** and using technology.
- Take ownership of customer issues reported and see problems through to resolution.
- Document knowledge in the form of knowledge base tech notes and articles.
- **Software Update/Upgrade Implementation**, including writing necessary technical documentation

Sierra Wireless.[JR.Dot Net Developer](Internship)
Oct 2018 - Dec 2019

- **Building new web-based** applications that are used internally.
- **Collaborate with internal teams** to produce software **design and architecture.**
- Test and **deploy applications and systems.**
- Revise, update, refactor and debug code

Expertise

- **IT & Network Support** (IT and Desktop Support and **LAN Networks Support**)
- MS Office: Advance Excel, Word, PowerPoint,
- Languages: **Python**(Pandas,Numpy,Matplotlib), Computer Skills, C#(**Desktop Engineer**),Tableau, **PowerBI**, **MySQL Database**.

Technical Skills

- Technical, logical and challenging
- Good at time and team management
- Can work alone as well as in a team
- Easy to adjust according to environment
- Collaborator and leadership

PROJECT

- Electric Turbine
- Inventory System
- Object Detection by TensorFlow

Key Skills

- **Programing Languages:** C++, C#, SQL, Python, Numpy
- **Tools:** Jupyter, Matplotlib, TenserFlow, Excel
- **Environments:** Jupyter notebook, Cisco Packet Tracer,Pycharm
- **Databases:** My SQLDB.
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Personal Info

- Father's Name: Abdul Rehman Khan
- Date of Birth: 10/12/1997
- Language Spoken: English, Urdu
- Marital Status: Unmarried
- Current Location : Karachi,Pakistan.

