



BILAL AHMED

Customer Success

Objective

- Seeking a challenging position in a reputed organization where I can learn new skills, expand my knowledge, and leverage my learnings.
- To get an opportunity where I can make the best of my potential and contribute to the organization's growth.

Contact Me

- 📞 +92-3112106-203
- ✉ Khanb2326@gmail.com
- 🏠 House DT-101 Block 19 Alnoor Society F.B Area Karachi.

Expertise Skill

- Microsoft Office , Excel .
- Operating (Windows 7,8 &10).
- Internet Surfing and Emailing.

Education

- 2021-Present
| Pursuing (BBA) from Indus University
Major (Sales And Marketing)
- 2017-2019
| Intermediate (Pre-Engineering).
- 2015-2016
| Matriculation (Science).

Work Experience

- Operations Executive
Snoonu | April 2022 Present
 - Snoonu is providing Food Delivery Services in Qatar.
 - complete a lot of complicated works while on going International Events in Qatar (FIFA World cup) 2023 .
 - Ensured Customers satisfaction by handling day-to-day affairs.
- Customer Support Executive
Ibex | 2020-2022
 - Worked in (Food Panda) campaign 2.5 years.
 - Ensured customer & Rider satisfaction by handling day-to-day affairs.
 - Handle a lot of Complicated Pressure and A team player and leader
- Sales Support Executive
Pace Global | 2015-2017
 - Worked In (Spectrum) Campaign and selling Internet, Cable and Telephone in America.