

KHIZER ALI

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in :

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OBJECTIVE

To begin my career in professional organization and to expand my learning, knowledge and skills to develop my career even further. I am an energetic and responsible individual who has developed mature and responsible approach towards any task that is given to me. I can work collectively with my team as well as handle the task by myself.

EXPERIENCE

IBEX

1/11/2021 - 31/12/2021

customer support executive (CSE)(Daraz)

Worked on 2 months contract for daraz campaign in CSE department

IBEX

15/1/2022 - 30/6/2022

customer support executive (CSE) (Swvl)

Currently working for Swvl as a customer support executive (CSE)

EDUCATION

HAPPY HOME HIGH SCHOOL

2014

Matriculation

Grades - **65%**

DELHI SCIENCE & COMMERCE COLLEGE

2015-2016

Pre Engineering

Grades - **48%**

IQRA UNIVERSITY

2017-2021

BBA

Grades - **3.24**

SKILLS

☑ Microsoft Office, ☑ Self-Motivated, ☑ Communication, ☑ Teamwork, ☑ Problem solving, ☑ Time Management, ☑ Decision Making,

PROJECTS

ENTREPRENEUR PROJECT

The base of this project was to launch something new and come up with innovative ideas, our group launched the idea bar code scanner trolley, basically these trollies are kind of normal trollies with a bar code scanner attach to it.

RESEARCH PROJECT (THESIS)

Did a research on customer brand engagement towards online banking system in which we gather data from different banks and come to a conclusion that why in the context of Pakistan customers are not engage towards online banking, successfully defended the thesis.

ETHICS PROJECT (CSR BASED PROJECT)

The base of this project was to help the society in some way like donation or opening up a campaign, in which i donated my clothes, my blood and and run a campaign to help the poor.

REFERENCE

ADDITIONAL INFORMATION

Certification by Indus Hospital on Donating Blood

Certification on setting a successful theater show in university

INTERESTS

Cricket, Football, Travelling, Music, Video games, Reading books , computing, drawing

LANGUAGE

English, Urdu

ACHIEVEMENTS & AWARDS

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