






# BILAL AHMED

*Customer Success*

## Objective

- Seeking a challenging position in a reputed organization where I can learn new skills, expand my knowledge, and leverage my learnings.
- To get an opportunity where I can make the best of my potential and contribute to the organization's growth.

## Contact Me

-  +92-3112106-203
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## Expertise Skill

- Microsoft Office , Excel .
- Operating (Windows 7, Windows 8 &10). Internet
- Surfing and Emailing.

## Education

- 2021-Present  
| Pursuing (BBA) from Indus University.
- 2017-2019  
| Intermediate (Pre-Engineering).
- 2015-2016  
| Matriculation (Science).

## Work Experience

- Customer Support Executive  
Snoonu | April 2022 Present
  - Snoonu is providing Food Delivery Services in Qatar.
  - complete a lot of complicated works while on going International Events in Qatar (FIFA World cup) 2023 .
  - Ensured Customers satisfaction by handling day-to-day affairs.
- Customer Support Executive  
Ibex | 2020-2022
  - Worked in (Food Panda) campaign 2.5 years.
  - Ensured customer & Rider satisfaction by handling day-to-day affairs.
  - Handle a lot of Complicated Pressure and A team player and leader
- Customer Support Executive  
Pace Global | 2015-2017
  - Worked In (Spectrum) Campaign and selling Internet, Cable and Telephone in America.