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|  | | |  | Muhammad Sultan |
| Job Experiences:  1. Call Center Representative: (2018-05 till 2021-06)     Expert Helping Businesses, Karachi, Sindh.   * Maintained accurate and current customer account data with manual forms processing and digital information updates. * Learned and maintained in-depth understanding of product information, providing knowledgeable responses to diverse questions. * Assisted team leaders by providing status and performance reports with information on areas for improvement.  1. Sales Associate: (2021-10 - 2022-02)   Mclean Intelligent Work Force (MIW), Karachi, Sindh.   * Solved customer challenges by offering relevant products and services. * Answered customer questions regarding sizing, accessories and proper care for merchandise. * Trained and developed new sales team associates in products, selling techniques and company procedures. * Achieved perfect attendance and on-time record.  Education: School: (2007-04 till 2017-08):  SSC In Commerce Nasra Higher Secondary School Main Campus - MA Jinnah Road, Karachi.  Intermediate: (2017-09 till 2019-10):  SM Commerce College - Burns Road, Karachi. Skills:  * Team Management * Supervising * Language(English) * Multi-tasking strength * Multi-tasking strength * Sales training  MY Hobbies:  * Watching Netflix in free times. * Photography. * Cricket and Football. * Gaming.  Summary: I am a self-motivated and well-skilled professional person who can deal the customers effectively and have the ability to do multiple jobs with same efficiency, I am also hard working person and always been punctual wherever I did the job. Natural leader with proven record of exceeding sales targets and driving customer service excellence. Skilled in training and mentoring new associates on methods and techniques to build customer retention and boost loyalty. Passionate about helping customers and delivering exceptional experiences with every interaction. I have always been committed to continuous growth in company's revenue. Consistently achieves goals in revenues. My aim is to serve the company according the highly set professional standards and prove myself useful asset for the company in upcoming years. |
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|  |  | **Flat #503 Abdul- Ghafoor Arcade, Saddar, Karachi.** |
|  |  | |
|  |  | **03302827746** |
|  |  | |
|  |  | **mr677701@gmail.com** |
|  |  | |
|  |  | **https://www.linkedin.co m/in/raja-muhammad-3 3b02822** |
|  | Passport Number:  BL 9598731  CNIC-Nor:  42201-7146873-7 | |  |