



OBJECTIVE

A tech-savvy ERP Consultant with 9 years career experience. Maintains a high level of confidentiality and customer satisfaction. Having a practical knowledge through hands-on experience of Accounts, Purchase, CRM, Payroll, Employee Mgt., and end-end complete University Academic cycles.

Demonstrates innate ability to create and manage teams; train, support and lead as well as follow.



EDUCATION

Masters of Business Administration in Supply Chain | Iqra University, Karachi
2015

Bachelors of Engineering in Electronics | UIT (Hamdard University), Karachi
2011



EXPERIENCE

ERP Functional Consultant | University of Karachi
March, 2021-current

Working in the biggest Public Sector University of Pakistan as a resident consultant from E-Creatorz. My responsibilities are:

- Implementation of the Financial, HR and Academic ERP in line with the Govt. Policies.
- Automation of the Accounts & Financial processes.
- Automation of the HR processes in line with Govt. policies.
- Automation of complete student lifecycle with all respects.

ERP Functional Consultant | E-Creatorz Pvt. Ltd.

November, 2013 – current

Working with the ERP Implementation department as a team lead. Worked on several Govt. and Private sector projects in the Services sector with off the shelf and customized solutions. The prime responsibilities are as follows:

- Pre-sales demos and client briefs.
- Analyze client's business processes and provide the integrated solution.
- Perform Gap analysis and documentation.
- Manage the data migration in liaison with the technical team.
- User training, preparation of training material with user test cases.
- Assist the users in performing the UAT.
- Post-implementation customer support.

Area of expertise include:

- Finance Module (AP, AR, GL and Fixed Assets Management)

- HR Module (Employee Profile, Payroll, Portal, Pension, Recruitment, Settlement and Appraisal)
- Supply Chain Procurement Module
- Academic Campus Management ERP (EDU-Smartz).

Odoo Consultant | AnaConEx Solutions (Odoo Gold Partner)

December 2020 – July, 2021

Worked as a consultant in the implementation of three projects located in Dubai, Germany and Pakistan. During the tenure, I obtained the basic knowledge of Odoo system by working on the Accounts, CRM, Sales, Purchase and Help Desk apps. Also learned the Odoo's implementation methodology.

Personal Loan Executive | Standard Chartered Bank, Karachi

May 2011 – August 2011

Worked as a Personal Loan Executive in the Asset Anchor Team. My responsibilities were to deal personal loan with customers and to guide them throughout the process. Gained training on the customer services and sales.



CERTIFICATES

- **Train the Trainer Certificate | Gas Training Institute, SSGC Karachi**
August, 2013
- **Certificate of Information Technology | Sindh Board of Technical Education.**
March, 2004



REFERENCES

Will be furnished upon request.