**ZIA UDDIN Address :**R-18, Block-B, Bagh-e-Malir

Malir, Karachi.

**Contact No :**0332-2291006 , 34519626

**Date of birth :** 5th February, 1989

**CNIC :**42201-3998664-5  
 **E-mail :** [ziauddin01@hotmail.com](mailto:ziauddin01@hotmail.com)

## OBJECTIVE

To enhance my working capacities, professional skills, business efficiencies and to serve my organization in best possible way with sheer determination and commitment.

## EDUCATION

2009 to 2013 Bachelors of Science (Computer Science)

University of Karachi.

2006 to 2008 Higher Secondary Education (Pre-Engineering)

DJ-Sindh Govt Science College, Karachi.

2004 to 2006 Secondary Education (Science)

C.A.A Model School-1, Airport Karachi.

## EXPERIENCE

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| 4 | **Organization :** Sybrid Private Limited - A Lakson Group of Company **Period :** 31th Oct 2020 – Present  **Responsibility** : (Technical Support Engineer) . Provide LEVEL-1 support to customers on call. Registers complain and resolves product or service problems by clarifying the customer’s complaint, determining the cause of the problem, selecting and explaining the best solution to solve the problem. |
| 3 | **Organization :** GfK Etilize Pakistan **Period :** 1st Jun 2020 – 5th Oct 2020  **Responsibility :** (Associate Data Processing Engineer) . Search product on different websites and extract data from it.  **Period :** 15th Nov 2018 – 31st May 2020  **Responsibility :** (OPI Matching Engineer) . Searching and Matching different Products in the database by using key specifications . Comparing and aggregating key product features . Also done (Splitting, Rematching , Manual Crawling and Gap Check ) of Products . |
| 2 | **Organization :** PTCL **Period :** 30th May 2017 – 31st Oct 2017  **Responsibility :** CSE (Customer Support Executive) .Provide Technical Support to the Customer for Broadband . Maintains customer records by updating account information. Resolves product or service problems by clarifying the customer’s complaint, determining the cause of the problem, selecting and explaining the best solution to solve the problem. |
| 1 | **Organization :** Hasnain Tanweer Associates (Pvt) Ltd , (HTA) **Period :** 16th Nov 2015 – 12th Dec 2015  **Responsibility** : Management Trainee Officer (Internship). |

## PROFESSIONAL COURSES

* CCNA ( Associate knowledge of Networking , Routing and Switching ) from CTTC .

## TECHNICAL EXPERTIES

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| Networking Technologies & Routing Protocols | RIP , RIP V2 , EIGRP , OSPF |
| Switching | VLAN , STP , RSTP , Ether Channel , Port Security , IVR |
| Network Security | Standard ACL , Extended ACL |
| Web Designing & Development | HTML , CSS , PHP , My SQLi |
| Operating System | Microsoft Windows XP , Microsoft Windows 7 , Microsoft Windows 8 , Microsoft Windows 10 |