

Abdullah Nadeem

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Plot # 853
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Karachi
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OBJECTIVES

Seeking a challenging position that warrants an opportunity not only to learn but also to demonstrate skills acquired over the course of my professional studies and competitive and encouraging milieu that utilizes my inter-personal skills and expertise in engineering for the benefit of the organization.

EDUCATIONAL RECORD

<u>Qualification</u>	<u>Institution/University</u>	<u>Session</u>
Intermediate Certificate	Board of Secondary Education, Karachi	2020-21
Matric School Certificate	Board of Secondary Education, Karachi	2018-19

WORK EXPERIENCE

Social Media Officer– “Bachaa Party”

Duration: Jan-2021 – Till now

Company info:

Bachaa Party is the biggest kids store in Pakistan.



Job Description:

- Community management (replying to comments and messages, flagging issues to other teams)
- Manage all the eCommerce team with innovative & creative way.
- Manage all the performance marketing reporting.
- Creating weekly/monthly reports
- Use quantitative and qualitative data to inform product and customer experience decisions
- Ability to effectively communicate and influence other organization without a direct reporting relationship.

Support Manager – “PIZZA HUT”

Company info:

Pizza Hut is an American multinational restaurant chain and international franchise founded in 1958 in Wichita, Kansas by Dan and Frank Carney. It provides pizza and other Italian-American dishes, including pasta, side dishes and desserts.

Duration –Sep-2019 – Aug, 2020

Job Description:



- Support Manager
- Manage WhatsApp & email
- Manage large amounts of incoming calls.
- Place or cancel orders
- Provide accurate, valid and complete information by using right methods/tools
- Attend product launches and networking events

Customer Service Representative– “Yellow Taxi Pizza Co.”

Company info:

Yellow Taxi is a next-generation pizza spot founded with the vision to burst the typical pizza myth. We've got the most unimaginable 5 we've introduced surprising 3 Layered Pizza signature flavors and for the first time in Pakistan we've introduced surprising 3 Layered Pizza.

Duration –Sep,2020 – Dec, 2020

Job Description:



- Manage large amounts of incoming calls.
- Provide accurate, valid and complete information by using right methods/tools.
- Contribute to team effort by accomplishing related results.
- Place or cancel orders

REFERENCES

-Furnished on request.

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