

SUNIL BABU

House # L-1189, Shireen Jinnah Colony no. 4, Block 1 Clifton, Karachi · **Contact # 0336-2550310**
Email address:- sunil.babu101@gmail.com

To secure a challenging role in a reputable organization to expand my learnings, knowledge, experience, and skills. Seeking a responsible career opportunity to fully utilize and further enhance my professional level skill set & capabilities while making a significant contribution to the success of the company.

EXPERIENCE

2021 – TILL DATE (1 YEAR) – SERVICE DESK MANAGER @ FUTURE TECHNOLOGIES.

Managing the Helpdesk of FT Core level Managed Wan services, planning & implementation.

2011 – 2021 (10 YEARS) – SENIOR OPERATIONAL EXECUTIVE @ PTCL.

Diverse Operational experience of ISP/Telecom, Network Infrastructure planning & maintenance.

2006 – 2011 (5 YEARS) – DSL SUPPORT ENGINEER @ MAXCOM PVT LTD.

Customer support executive, online & email queries handling, troubleshoot and follow up.

EDUCATION

BACHELOR'S DEGREE (COMMERCE), UNIVERSITY OF KARACHI.

SKILLS

- Excellent command over English
- Sound Interpersonal and interactive skills
- Analytical and composed nature
- Hard working and willing learner
- Able to work as a team or individually also
- Strong Technical/IT and Computer experience

PERSONAL INFO

Father's name: Babu Kishan
Nationality: Pakistani
Languages: English / Urdu
Date of Birth: 10th March 1986
Place of Birth: Karachi
Marital Status: Married
Religion: Hinduism
CNIC # 42301-0898587-9

**References shall be furnished on request.*