




DANIYAL FAIYAZ

**CUSTOMER SUPPORT
TEAMMENTOR**

+923182594808 

daniyalfaiyaz2009@gmail.com 

Korangi Near Laham Darbar 
st# Karachi.

ABOUT ME

Hello, I am Daniyal Faiyaz I am 25 years old. I am a Dynamic customer service professional experienced specialist in call-center, Live chat and in email. Productive relationship builder, excellent at listening to customer needs, articulating product benefits and creating solutions that provide value to the customer. Highly professional dependable, reliable, and able to perform duties with minimal supervision.

EXPERIENCE

Daraz. pk (2021-Till-date)

I started my career as a Live chat Executive, and in short period of time with good scores. I achieved a good position, and then i was given an opportunity to replace my team lead as a team mentor for a month.

Professionally I have been doing photography as well, and with good feedback, I have been covering all the events at CCO.

SKILL

Content Writing

Translation

Email Marketing

Content Marketing

LANGUAGE

English Language

Arabic Language

EDUCATION

Mas Education Center

Al Rayyan British school/collage
(2014 - 2019)

Graduated from Abu Dhabi College
in 2018 majoring in accounting
and got a 3.7 GPA

Etisalat (UAE) (2018)

Marketing Supervisor

I have worked at Etisalat company for a year and had a position as marketing supervisor and was given the responsibility of being the head of the marketing team.

Broadway Event Management UAE (2018-2019)

Photography & Editing

Worked at Broadway Event management as the main core of editing in charge of recording Live events and after that editing them and taking the best out of it.

Certification and Diploma

HNC (Higher National Certificate)

From Abu Dhabi (Mas Education Center)

HNC (Higher National Diploma) From

Abu Dhabi (Mas Education Center)

Skills

- Willingness to work a variety of day/night and weekend shifts.
- Able to read, write & speak English.
- An energetic personality.
- Excellent interpersonal skills.
- Good computer skills.

Competencies

- Hard working
- Enthusiastic
- Reliable
- Responsible
- Excellent communication skills
- Positive attitude
- Team oriented