



# Asim Muhammad

telecommunication sales executive

+92.331.3007497

asimmuhammad9494@gmail.com

Fedral B Area, Karachi, Pakistan

## Summary

Efficient customer service professional with 4+ years of experience in call centres. Highly motivated and focused on providing a first-class customer experience and resolving any queries, complications or issues that may arise. An excellent communicator with confident telephone manner and a natural affiliation to customer needs. An enthusiastic approach combined with a genuine warmth and dedication to customer satisfaction inspires confidence in the customer and among colleagues.

### Core skills

Strong organisational, administrative and inter-personal skills

Workload and time management

Excellent telephone manner

Dedicated

Confident communicator

Supportive of junior staff members

Able to remain calm in challenging situations

## Skills

Telecommunications sales | Negotiations

## Experience

Sep 2019 - Oct 2020

### telecommunication sales executive

Inxite solutions, Karachi, Pakistan

Telecommunications sales campaign based in US offering services to domestic and commercial institutions.

Oct 2018 - May 2019

### Inbound Sales Executive

ibex, Karachi, Pakistan

US based telecommunications sales campaign offering services to domestic and commercial establishments.

Nov 2016 - Sep 2018

### CSR

Iplanet, Karachi, Pakistan

Part of a busy and efficient call centre team providing frontline support for valued customers.

Mar 2015 - Nov 2016

### CSR

international call support center - ICSC, Karachi, Pakistan

Making outbound calls all over canada for giving the services of rogers and bell canada

# Education

2016

**Jinnah Polytechnical Institute of Karachi**  
Diploma , Diploma of Associate Engineers (DAE) in RACT technology  
Science and Technical Education

2011

**al majid english school**  
Matriculation/O-Level  
Science

# Languages

Arabic	English
Intermediate	Expert