



## SYED MUHAMMAD FAHAD AHMED

### OBJECTIVE

Accept and enjoy the new situations and challenges, make a strong contribution towards the given position increase the wealth of the organization and enhance the knowledge, abilities & skills through the organization by contribution.

### SKILLS & ABILITIES

- Computer Operator
- Quality assurance
- Communication skills
- Technical Support
- Complaint resolution

### VITALS

Model Colony, Karachi, 75100

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+92 3079200388

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## PERSONAL INFORMATION

Date of Birth	:	25-09-2004
Nationality	:	Pakistani
Religion	:	Islam Marital
Status	:	Single
CNIC	:	Active
Current Country	:	Pakistan

## EXPERIENCE

### **ZOO DIGITAL, 9 MONTHS**

POSITION AT OBC (ONBOARDING COORDINATOR).  
HELPING CLIENTS ON WEBSITE FACING DIFFERENT KINDS OF PROBLEMS.  
IT SUPPORT.  
EMAILING AND CHAT SUPPORT.

### **ITC JAPAN, 6 MONTHS**

Educated customers on product and making satisfaction.  
Working on live Japanese Auction.  
Assisted customers by answering questions, and responding to inquiries.  
Emailing and chat support.

## EDUCATION

- Matriculation, Karachi, Sindh
- Computer Science, (Karachi)
- Intermediate, Karachi, Sindh
- Pre-Engineering, (Karachi)

## COMMUNICATION

- Urdu  
Fluent speaking, good reading skills, good writing skills  
(Mother Tongue)
- English  
Fluent speaking, good reading skills, good writing skills
- German  
Fluent speaking, average reading skills, average writing skills
- Russian  
Few words, basic reading, few words writing and understanding