

Salman Shoukat Ali

Computer Science Graduate

To secure a challenging position in a reputable organization to expand my learnings, knowledge and skills. My Interest lays with designing new material and work efficiently in terms of the respective job. The last but not the least I am a good listener and quick learner for the working environment.



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EDUCATION

Bachelors in Computer Science

DHA Suffa University, Karachi

08/2017 - 07/2021

2.99 CGPA

Higher School Certificate

Aga Khan Higher Secondary School, Karachi

2015 - 2017

Courses

- Pre-Engineering

Secondary School Certificate

Sultan Muhammad Shah Aga Khan School, Karachi

2013 - 2015

Courses

- Science

WORK EXPERIENCE

Customer Support Executive

Tribe Consulting Pvt. Ltd.

06/2022 - Present

Achievements/Tasks

- Customer support to International clients and to assist them in a best way but with company protocols.
- Responsibility of Customer satisfaction.
- Responsibility of Customer care and assist them in correct way.

Data Collector

Aga Khan University Hospital

12/2021 - 03/2022

Achievements/Tasks

- Worked on Clinflash software.
- Data collection and manage the entries on the software.
- Worked on Livzon Trial data.
- Manage the data entries and validation.
- Work for the vaccine trial data and manages the queries.
- Coordination with the Senior Research Assistant Teams and Doctors.

SKILLS

HTML

CSS

Javascript

Database/SQL

WordPress

SQL Queries

OOP concepts

Microsoft Office

PHP Core

C++

Quick Learner

Good Communication

Problem Solving

Presentation Skills

Redcap Software

C Sharp (C#)

PERSONAL PROJECTS

FYP – School Recommendation System

- Build the website in which parents can easily find the best school for their children.
- Tools: Website on PHP Core/MySQL database.

E-commerce Website

- It was an E-commerce website that sell clothing products to people.
- Tools: Website on Html Css Javascript.

School Recommendation Research

- We did some of the research on miktex latex and along with that we learn about Redcap software testing and working.
- Tools: Miktex Latex / Redcap Software.

LICENSES & CERTIFICATIONS

Good Clinical Practice Course for Clinical Trials Involving Drugs

GCP Course for Clinical Trials Involving Investigational Drugs (international / ICH focus)

LANGUAGES

English

Professional Working Proficiency

Urdu

Full Professional Proficiency

INTERESTS

Artificial intelligence

DevOps

SQA

Customer Service

Analyst

Data Science

ASP .NET Platform