



Aqeel Azad

Customer Service Representative

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Lyari, Karachi, Pakistan

Summary

To pursue career with a leading organization, to work and learn in a Goal oriented environment for enhancing my skills and boarding my knowledge, this achieving better understanding for solving real world problems.

Skills

Web Browsing | The International Customer Service Standard | Telesales | Telemarketing | Sales | Outbound | Office Administration | Inside Sales | Inbound | Fluent in English | Cutomer Care | Customer Support | Customer Services | Customer Service Operations | Communication | Cold Calling | Client Contact | Call Handling | Call Center Development | Account Management

Experience

- Sep 2018 - Present **Customer Service Representative**
360 BPO Solutions, Karachi, Pakistan
International call centre service
- Jul 2016 - Oct 2018 **Admin Assistant**
Aga Khan Education Service Pakistan, Karachi, Pakistan
Education Organization
- Mar 2016 - Jun 2016 **Branch Assistant**
OCS Logistic Courier Service, Karachi, Pakistan
Courier service
- Feb 2014 - Feb 2016 **Receptionist**
Warid Telecom, Karachi, Pakistan
Telecommunication company

Education

- 2018 **Benazir Bhutto Shaheed University**
Bachelors in Commerce , Bachelors in Commerce
Cost And Advanced Accounting,Introduction Of Business,Economics
Percentage: 55%
- 2014 **Adamjee Govt Science College**
Intermediate/A-Level , Commerce
Accounting,Corporate Laws,Cost and Management Accounting
Percentage: 59%

2013



Adamjee Govt Science College

Matriculation/O-Level , matric

Bio,Chem,Phy

Percentage: 60%

Languages

English

Expert