



Saif Ali Jamali



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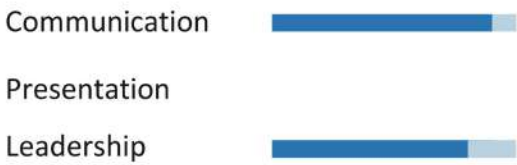
Hyderabad, Pakistan

SUMMARY

Secure a job as a customer service representative in ibex global Karachi, which will enable me to use my communication and interpersonal skills to serve customers, Good problem solver able to multi task and consistently finishes projects before their deadline's.

SKILLS

CAPABILITIES:



LANGUAGES:



COMPUTER SKILLS

- Microsoft Office
- Till Cash Counter

ADDITIONAL AWARENESS

- Fire Safety
- Payment Handling
- Food Safety
- Hospitality
- Customer services
- Till packer

EDUCATION

- **Bachelor of Commerce (B.Com)**
University of Sindh, Jamshoro, Pakistan (2018)
- **Intermediate**
B.I.S.E Hyderabad (2015)
- **Matriculation**
B.I.S.E Hyderabad (2013)

PROFESSIONAL EXPERIENCE

Team Member Feb 10th, 2014 - March 17, 2015
Cashier

Dawood supermarket
Hyderabad, Pakistan

Job Role & Responsibilities:

- Providing customer service
- Operating tills
- Making sales
- Filling stocks
- Keeping counter clean/presentable



Cashier Jan 03rd, 2020 - Feb 08, 2021
KFC Outlet, Qasim Chowk, Hyderabad

Job Role & Responsibilities:

- Provides a positive customer experience with fair, friendly, and courteous service.
- Registers sales on a cash register by scanning items, itemizing and totaling customers' purchases.
- Resolves customer issues and answers questions.
- Bags purchases if needed.
- Processes return transactions.
- Enters price changes by referring to price sheets and special sale bulletins.
- Discounts purchases by redeeming coupons.
- Collects payments by accepting cash, check, or charge payments from customers and makes change for cash customers.
- Balances cash drawer by counting cash at beginning and end of work shift.

