



Aqsa Zainab

Customer service representative

Energetic Customer Service Representative with 6 months of experience resolving complex customer inquiries. Passionate about building strong customer relationships, driving brand loyalty, and increasing customer engagement.



aqsa262001@gmail.com



0346-7245835



Karachi, Pakistan

SKILLS

Internet browsing

Outstanding
Communication Skills

Problem-Solving and
Troubleshooting

Ability to Stay Calm in
Emergencies

Persuasive Selling

Learning Proficiency

LANGUAGES

English
Native or Bilingual Proficiency

Urdu
Native or Bilingual Proficiency

Sindhi
Native or Bilingual Proficiency

INTERESTS

Writing

Blogging.

Reading

Learning languages

Marketing

EDUCATION

O' Level
Orchard Grammar School
01/2009 - 01/2019

WORK EXPERIENCE

6 months of experience in Ibex swvl

2 months worked experience as Call Centre Agent (Survey Ghar)

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