

Muhammad Hasan

CUSTOMER SERVICE
REPRESENTATIVE

CONTACT

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ABOUT ME

To become a productive participant of a professional team in a reputed organization and build upon it to higher position

EDUCATION

GHAZI FOUNDATION

2020 - H.S.C Part 1 from Intermediate Karachi Board

THE KINGS SCHOOL

2018 - S.S.C from Board of Secondary Education.

EXPERIENCE

2022 IBEX

ASSISTANT MARKETING MANAGER

- Promote a business, product, or service
- Ensure the company is communicating the right messaging to attract prospective customers and retain existing ones
- Oversee all marketing campaigns for their company or department

2021 RIMS Hospital

DESK OFFICER

- Making schedule and organizing meetings
- Maintained rate parity through all the distributing channels.
- Organization of files

2020 VOXTRON SOLUTIONS

CUSTOMER SERVICES REPRESENTATIVE

- Spearheaded customer referral program, increasing customer base by 15% in less than 6 months.
- Revamped customer service phone scripts, raising customer survey ratings by 40%

SKILLS

Communication	<div><div></div></div>
Attentiveness	<div><div></div></div>
Unflappability	<div><div></div></div>
Tenacity	<div><div></div></div>
Empathy	<div><div></div></div>
Self-Control	<div><div></div></div>