



# Sohaib Umar

## Network Support Engineer

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Gulistan-e-Johar, Karachi, Pakistan

## Summary

Professional offering a progressive, more than seven-year career in information technology. Repeated success directing IT projects from inception to execution, strategically allocating resources and delegating tasks to achieve on-time, on-budget delivery. Expertly manage technical support operations, diligently troubleshooting issues to identify root causes and prevent recurrence. Process improvement champion with a history of implementing new procedures and technologies to strengthen security posture, enhance operational efficiency, and control costs.

## Skills

Wireless Networking | Windows Installation | VPN | VmWare | Virtualization | Understanding Of Client | Troubleshooting Network | Troubleshooting | Trouble Shooting | Transaction Process | Testing | Systems Management | System Support | System Modification | System Administrator | System Administration | syst | Superior Computer Skills | Software | Server Operating Systems | Server installation | Security | Pursuing News Stories | POS | Physical Firewall | Operations Responsibility | Operation Responsibilities | Operating System Administration | Official Assignments | Networking | Networking Protocol | Networking | Network IP Configuration (WAN/VPN). | MS Desktop Customer Service | MS Desktop | Microsoft Systems Engineering | Microsoft Office | Microsoft Active Directory/ Domain Controller | Microsoft Active Directory | Load Balancer | LAN/WAN Management | LAN Security | LAN | IT Skills | IT Service Desk | IT Procurement | IT Hardware Support | IP CCTV | Inventory Control | Inventory Analysis | Internet Troubleshooting | installing and configuring computer hardware | Installation of latest Operating System (Windows) | Installation | Information Technology | information tec | Hyper-V | Hardware Configuration & Driver Installation. | Group Policy Managment | file server services | Exchange Server | ERP | CPanel | Computer Network Operations | Computer Hardware Installation | Computer Hardware | Cloud Infrastructure | Cloud | CCNA | Basic Knowledge Of Linux | Backup Software | Active Directory | Access Points

## Experience

Oct 2020 - Present

### Network Support Engineer Wavetec, Karachi, Pakistan

Managing and controlling network infrastructure

Managing and maintaining windows server

Controlling Active Directory

Configuring and controlling DHCP with MikroTik Router.

Managing Wireless network with advanced technology of UNIFI AP's

Planning and implementing of backups of all server, Files and VM's

Managing and Creating of virtual machines with Hyper visor / VM ware

managing Databases of SQL and planned all the backups from SQL agent.

Nov 2018 - Present

### **IT Executive**

Premier Tubular Inspection Services, Karachi, Pakistan

Re engineered companys systems setup, establishing automated server generation routines, optimizing system performance, installing upgrades/patches, establishing system monitoring and maintaining security protocols. Directed the implementation and performance tuning of Windows Server environment for clients global operations. Resolved a history of problematic network failure by troubleshooting LAN/WAN connections Configuring Active Directory and Create more than 500 users in AD with different Organization Units. Troubleshoot of different ERP solutions like Sage , SAP , CaseWare , CCH and super pay , taking backups restoration everything. Configure Group policy and restrict users to their subjected work. Installation and configuration of PFSENSE. Installation of UNIFI Access Points, security gateways and airmax devices. Configuration of Site to Site VPN through Unifi security gateway. Troubleshoot LAN/WIFI connectivity, configured permissions folder rights. Built and maintained a network infrastructure consisting of Windows and virtual products.

Sep 2011 - Oct 2018

### **IT Executive**

PTCL, Karachi, Pakistan

Installed, configured, tested and maintained operating systems, application software and system management tools.

Managed and monitored all installed systems and infrastructure to ensure the highest level of availability.

Oversaw development and maintenance of organization computer systems and intranet.

Established, repaired and optimized networks by installing wiring, cabling and devices.

Managed system-wide operating system and software deployments, as well as any related upgrade problems.

Working on Microsoft server 2012 and implementing Active Directory and Group Policy.

Delivered network technology training to junior team members and end-users, enhancing knowledge base and team productivity.

## **Education**

2015

### **Preston University**

Bachelors in Science , BS Computer Science

Advertising (Promotion)

2012

### **Shipowner Government College**

Intermediate/A-Level , HSC Part 1 & 2

PHYSICS , CHEMISTRY , MATHS

Grade: D

2008

### **Crescent Bahria Cadet College**

Matriculation/O-Level , SSC Part 1 & 2

Computer , maths

Grade: A

Languages

English  
Expert

Urdu  
Expert