Muskan Ameen Maghani  
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**OBJECTIVE:**Seeking a position in which I can use my skills fullest to benefit the company. I pledge to serve my best in your company once given the opportunity.

**EXPERIENCE:**2 Year experience of teaching Literature at **The Star Links Cambridge School** as a Literature Teacher.  
  
1 Year – on going experience at **Ibex** as a **Chat Support Executive** While maintaining 80%+ customer satisfactory rate for more than 3 consecutive months while also worked as **Service Recovery Agent/Manager Escalation Executive** previously.

**ACHIVEMENTS:**\* **Screenwriting** online course from **University of East Anglia**  
\* **1st position** at **English Works** (**EVOLUTION**)  
\* **3rd Position** in **Creative Writing Competition**  
\* Hosted Opening Ceremony of **English Works** at P.A.C.C.  
 (**Pakistan American Culture Center**) 2019  
\* Hosted **U.S Independence Day** of **English Works** at P.A.C.C.  
 (**Pakistan American Culture Center**) 2019  
\* **1st Position** in **All College(s) Debate Competition** 2018

**ACADEMIC QUALIFICATION:**  
\* Passed **Matriculation** with **A grade** in Bio-Science (2017)  
\* Passed **Intermediate** in Pre-Medical.  
\* Part of **English Works** (**EVOLUTION**) Scholarship program 2019 held at **Pakistan American Culture Centre.**  
\* Former member of Pakistan U.S Alumni Network (**PUAN)**

**\*** Pursuing Bachelor in Art where as my major is **English Elective** and **Applied Psychology** as a minor.